## STATISTICAL SUMMARY

OF BAY AREA TRANSIT OPERATORS



FISCAL YEARS 1995-96 THROUGH 1999-2000





METROPOLITAN TRANSPORTATION COMMISSION

OCTOBER 2001



METROPOLITAN
TRANSPORTATION
COMMISSION

# Statistical Summary of Bay Area Transit Operators

## Fiscal Years 1995-96 through 1999-2000

Prepared by
Metropolitan Transportation Commission
Programming & Allocations Section

October 2001

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for more information visit www.mtc.ca.gov

#### INTRODUCTION

The *Statistical Summary of Bay Area Transit Operators* is produced annually by the Metropolitan Transportation Commission (MTC) and includes a summary of financial and operating information for the 16 largest public transit agencies in the nine-county San Francisco Bay Area.

This publication is designed to allow quick access to in-depth information about the major transit operators, and thus includes the information most often requested by a target audience including transit operators, agencies, consultants, academic and industry researchers, elected officials, and professionals at all levels of government.

Data provided in the *Statistical Summary of Bay Area Transit Operators* are audited figures from past fiscal years taken directly from the MTC Regional Reporting System, from the Federal Transit Administration National Transit Database Reports, or through correspondence with the transit agencies. This document is also available on MTC's website at: *www.mtc.ca.gov*.

For the definitions of terms that are commonly used in the text of this document, please refer to the *Definitions* section beginning on page 44.

#### **FORMAT**

#### **Design and Layout**

The 2001 Statistical Summary of Bay Area Transit Operators includes a design and layout differing from previous versions. While there are no content changes to the individual profiles, the information has been condensed and labeled differently in order to facilitate easier and timely access to information. Additionally, a regional map showing all of the transit operators has also been added, and the introduction and definitions have been rewritten and updated.

#### **Operator Profile**

The operator profile is a one-page basic introduction to the agency, including the organization type, operational information, inter-operator coordination, passenger breakdown by fare category or mode, and fare structure.

#### Financial and Operating Data

The tables following each transit profile contain operator-specific financial and operating data for fiscal years 1995-96 through 1999-00, for each transit mode operated (including paratransit). All data has been audited and reported by individual operators. Early editions of the *Statistical Summary of Bay Area Transit Operators* also included estimated

financial and operating figures for the current fiscal year and projections for the following year. However, these figures were estimates only, and often differed significantly from the audited data later released. For this reason, in 1996 the focus was narrowed to include only audited data.

#### **Performance Measures**

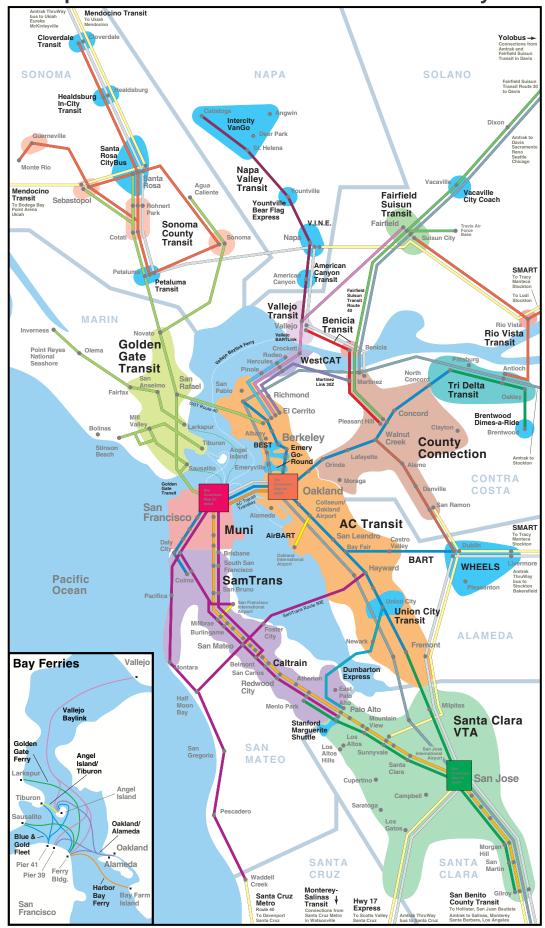
Performance measures are often used by transit agencies for monitoring progress toward policy goals and objectives. With historical data, performance measures can be used to identify trends over time, as well as for forecasting future performance. The following table lists the performance measures presented for each operator, the performance concept each is intended to capture, and the formula for calculating each measure (in terms of the variables used in this document). Cost effectiveness calculations are presented both in current dollars and in constant FY 1995-96 dollars, using a Bay Area-specific Consumer Price Index to account for inflation.

PERFORMANCE CONCEPT	PEFORMANCE MEASURE	FORMULA
Cost Efficiency	Operating cost per revenue-vehicle hour	Cost/RVH
Cost Effectiveness	Operating cost per passenger	Cost/Pass
Service Effectiveness	Passengers per revenue-vehicle hour	Pass/RVH
Service Effectiveness	Passengers per revenue-vehicle mile	Pass/RVM
Labor Efficiency	Revenue-vehicle hours per employee	RVH/Emp
Farebox Recovery	Ratio of fares received to total operating cost	Rev/Cost

#### **DATA DISCLAIMER**

The data presented in this document are intended to provide useful information about Bay Area transit operations as of July 2001. Readers of this document should not draw definitive conclusions about individual transit operators or about the Bay Area's transit system in general based solely on information from this summary. In some cases, comparative analyses may be appropriate; however, significant differences in operating environments, local geography, and system capital, as well as variations in reporting techniques, will likely result in differences in transit performance, even among operators of similar size.

#### Transportation Services in the San Francisco Bay Area



#### **BAY AREA SYSTEM\***

STATISTICAL SUMMARY TOTALS

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REGION-WIDE BUDGET	1995-96	1996-97	1997-98	1998-99	1999-00
Operating Costs					
Fixed Route Service	1,006,447	1,039,463	1,135,967	1,200,287	1,364,463
Paratransit Service	27,993	37,629	50,703	55,376	63,681
Total Costs	\$1,034,440	\$1,077,092	\$1,186,670	\$1,255,663	\$1,428,144
Operating Revenue					
Farebox: Fixed-Route Service	330,731	365,284	390,669	407,691	443,261
Paratransit Service	1,557	2,398	3,855	4,358	5,331
Total Farebox Revenue	\$332,288	\$367,682	\$394,524	\$412,049	\$448,592
Non-Fare Revenue	29,623	30,352	29,301	43,100	48,731
Property Tax	42,702	35,394	31,337	44,378	44,220
Sales Tax	284,083	295,059	305,352	340,637	348,341
TDA	157,654	192,210	212,418	209,455	233,142
STA	18,931	22,069	28,400	30,807	31,072
Federal Transit Grants	13,207	14,053	3,178	15,558	42,966
Other	228,530	232,672	269,723	299,546	337,086
Total Revenue	1,107,018	1,189,491	1,274,233	1,395,530	1,534,150
REGION-WIDE OPERATING DATA	1995-96	1996-97	1997-98	1998-99	1999-00
Fixed-Route Service					
Total Passengers (000)	455,325	467,166	470,991	478,233	501,684
Revenue Vehicle Miles (000)	142,292	143,255	152,007	153,476	159,685
Revenue Vehicle Hours (000)	9,257	9,247	9,624	9,747	10,098
Total Employees (FTE)	12,059	12,728	13,089	13,739	14,395
Paratransit Service					
Total Passengers (000)	1,469	1,993	2,334	2,481	2,758
Revenue Vehicle Miles (000)	6,853	10,647	13,156	14,714	18,793
Revenue Vehicle Hours (000)	521	812	966	1,043	1,224
Total Employees (FTE)	237	324	598	673	651

Fixed Route Service includes bus, ferry, heavy rail and/or light rail

#### \* Bay Area transit operators included in summary:

AC Transit SF Municipal Railway

**BART** SamTrans

Caltrain Santa Clara Valley Transportation Authority

**County Connection** Santa Rosa City Bus Tri Delta Transit Sonoma County Transit Union City Transit Golden Gate Transit LAVTA Vallejo Transit The VINE/VanGo WestCAT



#### **Alameda-Contra Costa Transit District**

1600 Franklin Street Oakland, CA 94607 (510) 891-4777

#### **INFORMATION CURRENT AS OF JULY 2001**

#### **GENERAL DESCRIPTION**

Starting Year	1960
Organization Type	Transit District created by the State Legislature
Governing Body	7-member elected Board of Directors
Board Selection	5 represent wards, 2 elected at large

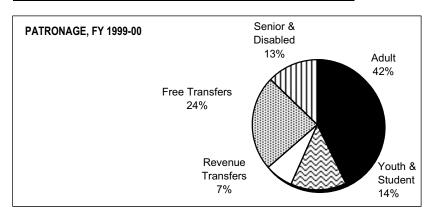
#### **SERVICE AREA**

Square Miles	364
Population	1,409,983

District 1 includes portions of western Contra Costa Counties, including the cities of Alameda, Albany, Berkeley, El Cerrito, Emeryville, Hayward, Oakland, Piedmont, Richmond, San Leandro, San Pablo, and the major unincorporated areas of Ashland, Castro Valley, El Sobrante, Kensington, and San Lorenzo. District 2 includes the cities of Fremont and Newark.

FARE STRUCTURE, FY 1999-00						
Category	Single Fare	Transbay Routes	Monthly Pass			
Adult	\$1.35	\$2.50	\$49.00*			
Child (5-12)	\$0.65	\$1.25	\$27.00			
Youth (13-17)	\$1.35	\$2.50	\$27.00			
Senior/Disabled	\$0.65	\$1.25	\$13.00			
Inter-Operator Transfer	\$1.00	\$1.00	-			
Transfer	\$0.25	\$0.25	-			
Cal Class Pass	\$18.00 per sen	nester				

\*Transbay Monthly Pass, \$80.00



#### SYSTEM CHARACTERISTICS

Active fleet	771 motor buses
Total employees	2521
Routes	157
local	117
transbay	36
other express	4

#### **Hours of Operation**

Monday - Sunday 24 hours

#### INTER-OPERATOR COORDINATION

#### **Inter-Operator Connections:**

AirBART **SCVTA** SamTrans **BART** Vallejo Transit Muni **CCCTA** WestCAT **GGBHTD** 

**Dumbarton Express** 

**Union City Transit** 

#### **Joint Fare Instruments and Transfers:**

**BART Plus Pass** 

AC/SamTrans

AC/SCVTA Transfer

AC/BART Transfer

AC/Muni Joint Pass

Transbay Transfer

**UC Berkeley Class Pass** 

**Dumbarton Express Transfer** 

AC/WestCAT Transfer

AC/Oakland/Alameda Ferrry/Muni

SOURCE:

FY 2002 Claim for Transportation Development Act and State Transit Assistant Funds

#### **AC TRANSIT**

SYSTEM-WIDE BUDGET			1995-96	1996-97	1997-98	1998-99	1999-00
Operating Costs (000)	)						
Fixed Route Bus		Bcost	\$149,981	\$145,911	\$152,109	\$164,632	\$183,919
Paratransit		Pcost	\$855	\$5,974	\$9,299	\$9,882	\$11,170
Total Costs			\$150,836	\$151,885	\$161,408	\$174,515	\$195,089
Operating Revenue (0	000)						
Farebox:	Fixed Route Bus	B <i>rev</i>	\$37,136	\$36,463	\$40,013	\$40,533	\$44,345
	Paratransit	P <i>rev</i>		\$564	\$783	\$888	\$979
Total Farebox Revenue	e		\$37,136	\$37,027	\$40,796	\$41,421	\$45,324
Non-Fare Revenue			7,759	5,725	1,225	6,007	6,602
Property Tax			30,133	22,586	17,979	29,940	28,996
County Sales Tax			9,665	10,278	11,158	11,469	12,804
TDA			31,848	38,358	44,143	44,143	49,147
STA			2,764	4,182	9,936	8,855	8,828
Federal Transit Grants			2,823	2,811	558	41	16,386
Other			27,853	30,919	36,006	31,394	27,125
Total Revenue			\$149,981	\$151,885	\$161,801	\$173,271	\$195,212

FIXED-ROUTE BUS PERFO	RMANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)		B <i>pass</i>	64,153	63,055	63,463	65,668	67,632
Revenue Vehicle Miles	(000)	B <i>rvm</i>	21,882	19,428	19,595	19,911	21,518
Revenue Vehicle Hours	(000)	Brvh	1,772	1,621	1,644	1,665	1,812
Employee Equivalents (	FTE)	Ветр	1,868	2,006	1,927	2,091	2,004
Performance Concepts	5						
Cost Efficiency	(current \$)	Bcost/Brvh	\$84.64	\$90.01	\$92.53	\$98.85	\$101.52
Cost Efficiency	(constant FY96 \$)		\$84.64	\$87.52	\$87.60	\$90.25	\$88.82
Cost Effectiveness	(current \$)	Bcost/Bpass	\$84.64	\$2.31	\$2.40	\$2.51	\$2.72
Cost Effectiveness	(constant FY96 \$)		\$2.34	\$2.25	\$2.27	\$2.29	\$2.38
Service Effectiveness		Bpass/Brvh	36.20	38.90	38.61	39.43	37.33
Service Effectiveness		Bpass/Brvm	2.93	3.25	3.24	3.30	3.14
Labor Efficiency (000)		Brvh/Bemp	0.95	0.81	0.85	0.80	0.90
Farebox Recovery		Brev/Bcost	24.8%	25.0%	26.3%	24.6%	24.1%

PARATRANSIT PERFORMA	ANCE*		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)		Ppass		248	414	421	456
Revenue Vehicle Miles	(000)	Prvm		2,056	3,333	3,398	3,397
Revenue Vehicle Hours	(000)	Prvh		182	254	248	253
Employee Equivalents (	FTE)	Pemp		N/A	237	245	N/A
Performance Concepts	s						
Cost Efficiency	(current \$)	Pcost/Prvh		\$33	\$37	\$40	\$44
Cost Efficiency	(constant FY96 \$	5)		\$32	\$35	\$36	\$39
Cost Effectiveness	(current \$)	Pcost/Ppass		\$24	\$22	\$23	\$25
Cost Effectiveness	(constant FY96 \$	5)		\$23	\$21	\$21	\$21
Service Effectiveness		Ppass/Prvh		1.36	1.63	1.70	1.80
Service Effectiveness		Ppass/Prvm		0.12	0.12	0.12	0.13
Labor Efficiency (000)		Prvh/Pemp		N/A	1.07	1.01	N/A
Farebox Recovery		Prev/Pcost		9.4%	8.4%	9.0%	8.8%

<sup>\*</sup>AC Transit, in partnership with BART, initiated paratransit service in FY 1996-97 through the creation of the East Bay Paratransit Consortium (EBPC). AC Transit contributes approximately 69% of EBPC's funding, with BART contributing the remainder. All paratransit numbers shown represent AC Transit's share (69%) of EBPC operations.



#### **Bay Area Rapid Transit District**

800 Madison Street Oakland, CA 94607 (510) 464-6000

#### **INFORMATION CURRENT AS OF JULY 2001**

#### **GENERAL DESCRIPTION**

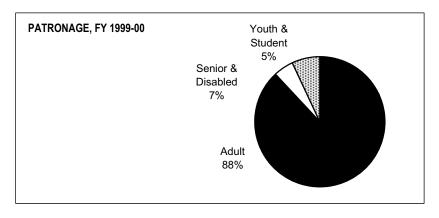
Starting Year	1972 (Oakland/Fremont), 1973 (Oakland/Richmond) (Oakland/Concord) (within San Francisco), 1974 (Transbay service) (integrated systemwide service), 1995 (North Concord/Martinez extension), 1996 (extension to Pittsburg/Bay Point), 1997 (extension to Castro Valley and Dublin/Pleasanton).
Organization Type	Transit District created by the State Legislature
Governing Body	9-member board of directors
Board Selection	9 election districts within the 3-county district
Contract Service	Intelitran (ADA paratransit service)

#### **SERVICE AREA**

Square Miles	85
Population	741,774

The Bay Area Rapid Transit District member counties: Alameda, Contra Costa, and San Francisco. Rail service also provided to Daly City and Colma in San Mateo County.

FARE STRUCTURE, FY 1999-00	
Category	Single Fare Range
Adult	\$1.10 - \$4.70*
Youth (under 5)	FREE
Youth (age 5-12)	\$0.275 - \$1.175**
Senior	\$0.275 - \$1.175**
Disabled	\$0.275 - \$1.175**
* 6.25% discount with high value tickets  ** 75% off regular adult fare, requires advance p	ourchase of ticket



OTOTEM OTIANAOTE	INIOTIOO	
Active fleet	669 heavy rail	
Total employees	3451	
Routes	5	
transbay	4	
east bay only	1	
Hours of Operation		

SYSTEM CHARACTERISTICS

 Monday - Friday
 4:00 am - 1:30 am

 Saturday
 6:00 am - 1:30 am

 Sunday
 8:00 am - 1:30 am

#### INTER-OPERATOR COORDINATION

#### **Coordinated Schedules:**

CCCTA	AC Transit
Vallejo Transit	WestCAT
AirBART	GGBHTD
Muni	SamTrans
Amtrak	Union City Transit
SCVTA	LAVTA
Tri Delta	SMART
Benicia Transit	Martinez Link
Dumbarton Express	

#### **Joint Fare Instruments and Transfers:**

**BART Plus Pass** 

**BART/CCCTA Transfer** 

BART/Muni Transfer

BART/AC Transfer

BART/Muni Fastpass

BART/VTA Transfer

SOURCE:

FY 2002 Claim for Transportation Development Act and State Transit Assistant Funds

#### **BART**

SYSTEM-WIDE BUDGET			1995-96	1996-97	1997-98	1998-99	1999-00
Operating Costs (000)			1330-30	1330-31	1337-30	1330-33	1333-00
Fixed Route Bus*		Bcost	\$7,443	\$7,621	\$2,202		
Heavy Rail		Hcost	236,238	257,370	288,741	288.530	\$309,606
Paratransit**		Pcost	843	2,746	5,269	5,562	5,192
Total Costs			\$244,524	\$267,737	\$296,212	\$294,091	\$314,799
Operating Revenue (00	00)		Ψ=11,0=1	<b>4201,101</b>	<del>+</del>	<b>420</b> 1,00 1	Ψσ. 1,1 σσ
Farebox:	Fixed Route Bus*	Brev	\$1,333	\$1.305	\$379		
	Heavy Rail	Hrev	122,356	147,975	162,368	173,087	\$193,847
	Paratransit**	Prev	2	185	352	399	444
Total Farebox Revenue			\$123,691	\$149,465	\$163,098	\$173,486	\$194,291
Non-Fare Revenue			13,353	14,661	13,784	17,764	17,988
Property Tax			12,519	12,769	13,754	14,438	15,224
County Sales Tax			126,077	134,984	144,675	151,806	170,911
TDA			595	1,212	472	245	696
STA			285	265	1,074	192	255
Federal Transit Grants			0	0	1,074	0	0
Other			0	0			
Total Revenue					116	14 \$357.045	\$200,202
			\$276,520	\$313,356	\$336,578	\$357,945	\$399,392
FIXED-ROUTE BUS PERFO	RMANCE*		1995-96	1996-97	1997-98	1998-99	1999-00
Total Passengers (000)		Bpass	2,479	2,522	658		
Revenue Vehicle Miles (	(000)	Brvm	2,555	2,322	518		
Revenue Vehicle Hours	,	Brvh	124	110	27		
Employee Equivalents (F	· ,	Bemp	132	122	30		
Performance Concepts	,	20p	102	122	30		
Cost Efficiency	(current \$)	Bcost/Brvh	\$60.02	\$69.28	\$80.94		
Cost Efficiency	(constant FY96 \$)	2000 2	\$60.02	\$67.36	\$76.63		
Cost Effectiveness	(current \$)	Bcost/Bpass	\$3.00	\$3.02	\$3.35		
Cost Effectiveness	(constant FY96 \$)	2000. 2000	\$3.00	\$2.94	\$3.17		
Service Effectiveness	(007/01/07/17/17/07/4)	Bpass/Brvh	\$3.00 \$19.99	\$22.93	\$24.18		
Service Effectiveness		Bpass/Brvm	ψ19.99 0.97	1.13	1.27		
Labor Efficiency (000)		Brvh/Bemp	0.94	0.90	0.91		
Farebox Recovery		Brev/Bcost	17.9%	17.1%	17.2%		
		Brev Book					
HEAVY RAIL PERFORMANO	CE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							07.004
Total Passengers (000)	(000)	Hpass	77,114	80,812	80,578	86,299	97,024
Revenue Vehicle Miles (	,	Hrvm	44,877	48,523	55,270	54,817	57,378
Revenue Vehicle Hours Employee Equivalents (F	· ,	Hrvh	1,313	1,407	1,552	1,525	1,535
	,	Hemp	2,372	2,622	2,979	3,101	3,451
Performance Concepts		11		****	****		***************************************
Cost Efficiency	(current \$)	Hcost/Hrvh	\$179.92	\$182.92	\$186.08	\$189.20	\$201.64
Cost Efficiency	(constant FY96 \$)		\$179.92	\$177.85	\$176.16	\$172.73	\$176.41
Cost Effectiveness	(current \$)	Hcost/Hpass	\$3.06	\$3.18	\$3.58	\$3.34	\$3.19
Cost Effectiveness	(constant FY96 \$)		\$3.06	\$3.10	\$3.39	\$3.05	\$2.79
Service Effectiveness		Hpass/Hrvh	58.73	57.44	51.93	56.59	63.19
Service Effectiveness		Hpass/Hrvm	1.72	1.67	1.46	1.57	1.69
Labor Efficiency (000)		Hrvh/Hemp	0.55	0.54	0.52	0.49	0.44
Farebox Recovery		Hrev/Hcost	51.8%	57.5%	56.2%	60.0%	62.6%

#### MTC STATISTICAL SUMMARY OF BAY AREA TRANSIT OPERATORS

#### **BART**

PARATRANSIT PERFORMA	ANCE**		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)		Ppass		112	186	189	205
Revenue Vehicle Miles	(000)	Prvm		923	1,497	1,526	1,526
Revenue Vehicle Hours	(000)	Prvh		82	114	112	114
Employee Equivalents (	(FTE)	Pemp		86	106	110	N/A
Performance Concept	s						
Cost Efficiency	(current \$)	Pcost/Prvh		\$33.49	\$46.22	\$49.66	\$45.67
Cost Efficiency	(constant FY96 \$	5)		\$32.56	\$43.76	\$45.33	\$39.96
Cost Effectiveness	(current \$)	Pcost/Ppass		\$24.52	\$28.33	\$29.43	\$25.35
Cost Effectiveness	(constant FY96 \$	5)		\$23.84	\$26.82	\$26.86	\$22.18
Service Effectiveness		Ppass/Prvh		1.37	1.63	1.69	1.80
Service Effectiveness		Ppass/Prvm		0.12	0.12	0.12	0.13
Labor Efficiency (000)		Prvh/Pemp		0.95	1.08	1.02	N/A
Farebox Recovery		Prev/Pcost		6.7%	6.7%	7.2%	8.5%

<sup>\*</sup> BART feeder bus service was assumed by local operators in FY 1998-99.

\*\* BART, in partnership with AC Transit, initiated paratransit service in FY 1996-97 through the creation of the East Bay Paratransit Consortium (EBPC). BART contributes approximately 31% of EBPC's funding, with AC Transit contributing the remainder. All paratransit numbers shown (operating costs, farebox, total passengers, revenue vehicle miles, revenue vehicle hours, and employee equivalents) represent BART's share (31%) of EBPC operations.

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## Peninsula Corridor Joint Powers Board

1250 San Carlos Avenue San Carlos, CA 94070 (415) 508-6200

#### **INFORMATION CURRENT AS OF JULY 2001**

#### **GENERAL DESCRIPTION**

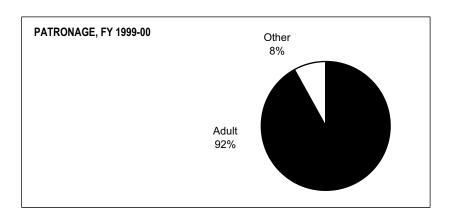
Starting Year	1863 (Southern Pacific), 1980 (Caltrans), 1992 (JPB)
Organization Type	Joint powers authority comprised of Muni, SamTrans, and Santa Clara Valley Transporation Authority. SamTrans is the managing agency of Caltrain.
Governing Body	3 representatives from each of the JPB member agencies
Contract Service	Amtrak (security, servicem and maintenance)

#### **SERVICE AREA**

Square Miles	424.5
Population	3,690,367

Commuter rail service between San Francisco and Gilroy, in southern Santa Clara County.

#### **FARE STRUCTURE, FY 1999-00** One-Way Monthly Monthly Ticket Category One-Way Discount Ticket Discount by Mail Adult \$0.75-\$4.25 \$30.50-\$153 \$30-\$150.25 \$1.25-\$4.25 \$23-\$115 Youth \$0.50-\$2.75 Senior \$0.50-\$2.75 Disabled \$0.50-\$2.75 \$1 surcharge on all tickets purchased on train when station is open or ticket vending machines are available. Roundtrip fare is twice the one-way fare



STSTEW CHARA	CIERISTICS
Active fleet	<b>73</b> cars

#### Total employees 445

Routes	32
rail	1
feeder shuttle	31

#### **Hours of Operation**

Monday - Friday	4:40 am - 11:35 pm
Saturday	5:50 am - 12:01 am
Sunday	5:50 am - 11:40 pm

#### INTER-OPERATOR COORDINATION

#### **Inter-Operator Connections:**

Muni

Amtrak

SamTrans

**Dumbarton Express** 

VTA

#### **Joint Fare Instruments and Transfers:**

Peninsula Pass

VTA/Caltrain Transfer

VTA/Caltrain Bus/Rail Pass

SOURCE:

FY 2002 National Transportation Database Report submitted to the Federal Transit Administration

#### **CALTRAIN**

Cost Efficiency

Cost Efficiency

Cost Effectiveness

Cost Effectiveness

Service Effectiveness

Service Effectiveness

Labor Efficiency (000)

Farebox Recovery

SYSTEM-WIDE BUDGET			1995-96	1996-97	1997-98	1998-99	1999-00
Operating Costs (000)							
Fixed Route Service	Heavy Rail	Hcost	\$42,945	\$43,141	\$44,622	\$46,519	\$51,117
Operating Revenue (000)	)						
Total Farebox Revenue	Heavy Rail	H <i>rev</i>	\$13,798	\$16,025	\$18,166	\$19,105	\$20,863
Non-Fare Revenue			1,892	1,923	4,672	4,224	5,135
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			0	0	0	0	0
STA			0	0	0	0	0
Federal Transit Grants			3,498	4,067	46	69	11
Other*			23,757	21,126	21,738	23,367	26,325
Total Revenue			\$42,945	\$43,141	\$44,622	\$46,765	\$52,334
HEAVY RAIL PERFORMANCE			1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)		Hpass	6,127	7,040	8,632	8,622	8,735
Revenue Vehicle Miles (00	00)	Hrvm	3,782	3,786	4,048	4,175	4,199
Revenue Vehicle Hours (0	000)	Hrvh	116	118	127	130	133
Employee Equivalents (F1	ΓE)	Нетр	413	414	443	445	445
Performance Concepts							

\$370.22

\$370.22

\$7.01

\$7.01

52.82

1.62

0.28

32.1%

\$365.60

\$355.47

\$6.13

\$5.96

59.66

1.86

0.29

37.1%

\$350.51

\$331.84

\$5.17

\$4.89

67.81

2.13

0.29

40.7%

\$357.74

\$326.60

\$5.40

\$4.93

66.30

2.07

0.29

41.1%

\$384.16

\$336.09

\$5.85

\$5.12

65.65

2.08

0.30

40.8%

Hcost/Hrvh

Hcost/Hpass

Hpass/Hrvh

Hpass/Hrvm

Hrvh/Hemp

Hrev/Hcost

(current \$)

(current \$)

(constant FY96 \$)

(constant FY96 \$)

<sup>\*</sup>Includes subsidy from member agencies and rental income.



## **Central Contra Costa Transit Authority (County Connection)**

1990 North California Boulevard Walnut Creek, CA 94596 (925) 676-7500

#### **INFORMATION CURRENT AS OF JULY 2001**

#### **GENERAL DESCRIPTION**

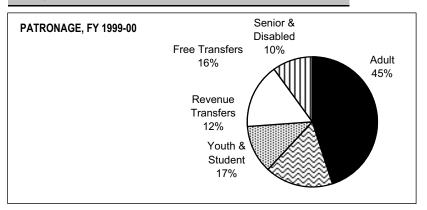
Starting Year	1980
Organization Type	Joint Powers Authority
Governing Body	11-member Board, with city and county representatives
Board Selection	Appointed by County Board of Supervisors and city councils
Advisory Board	Advisory Committee of appointed local representatives

#### **SERVICE AREA**

Square Miles	180
Population	461,500

CCTA's service area includes the cities of Concord, Clayton, Lafayette, Martinez, Orinda, Pleasant Hill, San Ramon and Walnut Creek; the towns of Danville and Moraga; and unincorporated areas of central Contra Costa County.

FARE STRUCTURE, FY 1999-00				
Category	Single Fare			
Adult	\$1.25			
Youth (under 7)	FREE			
Student (7-18)	\$1.25			
Senior	\$0.50			
Disabled	\$0.50			
Transfer	FREE			
Inter-Operator Transfer	\$0.50			



SYSTEM CHARACTERISTICS		
Active fleet	112 motor buses	
	<b>48</b> vans	
Total employees	303	
Routes	29	
local	23	

6

#### **Hours of Operation**

express

Monday - Friday	4:30 am - 11:20 pm
Saturday	7:00 am - 9:30 pm
Sunday	7:00 am - 8:30 pm*
Arr. No. 1	

#### INTER-OPERATOR COORDINATION

#### **Inter-Operator Connections:**

Amtrak
WestCAT
TriDelta
LAVTA
BART

#### Joint Fare Instruments and Transfers:

BART Plus Transfer
BART Transfer
LAVTA Transfer
WestCAT Transfer
Tri Delta Transfer

SOURCE

FY 2002 Claim for Transportation Development Act and State Transit Assistance Funds

#### **COUNTY CONNECTION**

SYSTEM-WIDE BUDGET			1995-96	1996-97	1997-98	1998-99	1999-00
Operating Costs (000)			1000 00	1000 01	1007 00	1000 00	1000 00
Fixed Route Bus		Bcost	\$15,433	\$15,796	\$16,900	\$17,403	\$19,032
Paratransit		Pcost	1,447	1,837	2,235	2,455	2,397
Total Costs			\$16,880	\$17,633	\$19,134	\$19,859	\$21,430
Operating Revenue (000	0)						
Farebox:	Fixed Route Bus	Brev	\$2,732	\$2,577	\$2,747	\$3,147	\$3,408
	Paratransit	P <i>rev</i>	119	147	263	262	286
Total Farebox Revenue			\$2,851	\$2,724	\$3,010	\$3,410	\$3,694
Non-Fare Revenue			0	242	243	253	454
Property Tax			0	0	0	0	0
County Sales Tax			1,536	1,596	1,676	1,694	1,751
TDA			10,176	10,332	11,823	12,264	12,796
STA			670	1,129	1,164	1,164	1,215
Federal Transit Grants			904	868	164	55	549
Other			710	841	1,054	1,021	978
Total Revenue			\$16,847	\$17,732	\$19,134	\$19,859	\$21,438
FIXED-ROUTE BUS PERFOR	MANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)		Bpass	4,081	4,418	4,173	4,420	4,572
Revenue Vehicle Miles (0	000)	Brvm	3,324	3,318	3,119	3,421	3,574
Revenue Vehicle Hours (	000)	Brvh	249	245	244	264	267
Employee Equivalents (F	TE)	Ветр	239	240	253	244	298
Performance Concepts							
Cost Efficiency	(current \$)	Bcost/Brvh	\$61.98	\$64.53	\$69.18	\$65.88	\$71.28
Cost Efficiency	(constant FY96 \$)		\$61.98	\$62.74	\$65.50	\$60.14	\$62.36
Cost Effectiveness	(current \$)	Bcost/Bpass	\$3.78	\$3.58	\$4.05	\$3.94	\$4.16
Cost Effectiveness	(constant FY96 \$)		\$3.78	\$3.48	\$3.83	\$3.59	\$3.64
Service Effectiveness		Bpass/Brvh	16.39	18.05	17.08	16.73	17.12
Service Effectiveness		Bpass/Brvm	1.23	1.33	1.34	1.29	1.28
Labor Efficiency (000)		Brvh/Bemp	1.04	1.02	0.97	1.08	0.90
Farebox Recovery		Brev/Bcost	17.7%	16.3%	16.3%	18.1%	17.9%
PARATRANSIT PERFORMAN	NCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)		D				113	122
Total Lassengers (000)		Ppass	99	107	114	113	122
Revenue Vehicle Miles (0	000)	Ppass Prvm	99 718	107 786	932	961	1,058
		•					
Revenue Vehicle Miles (C	000)	Prvm	718	786	932	961	1,058
Revenue Vehicle Miles (C Revenue Vehicle Hours (	000)	Prvm Prvh	718 42	786 47	932 55	961 59	1,058 61
Revenue Vehicle Miles (C Revenue Vehicle Hours ( Employee Equivalents (F	000)	Prvm Prvh	718 42	786 47	932 55	961 59	1,058 61 3
Revenue Vehicle Miles (C Revenue Vehicle Hours ( Employee Equivalents (F Performance Concepts	000) TE)	Prvm Prvh Pemp	718 42 38	786 47 3	932 55 3	961 59 3	1,058 61
Revenue Vehicle Miles (C Revenue Vehicle Hours ( Employee Equivalents (F Performance Concepts Cost Efficiency	(current \$)	Prvm Prvh Pemp	718 42 38 \$34.44	786 47 3 \$38.71	932 55 3 \$40.97	961 59 3 \$41.66	1,058 61 3 \$39.38
Revenue Vehicle Miles (C Revenue Vehicle Hours ( Employee Equivalents (F Performance Concepts Cost Efficiency	(current \$) (constant FY96 \$)	Prvm Prvh Pemp Pcost/Prvh	718 42 38 \$34.44 \$34.44	786 47 3 \$38.71 \$37.64	932 55 3 \$40.97 \$38.78	961 59 3 \$41.66 \$38.04	1,058 61 3 \$39.38 \$34.45
Revenue Vehicle Miles (C Revenue Vehicle Hours ( Employee Equivalents (F Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness	(current \$) (current \$) (current \$)	Prvm Prvh Pemp Pcost/Prvh	718 42 38 \$34.44 \$34.44 \$14.61	786 47 3 \$38.71 \$37.64 \$17.17	932 55 3 \$40.97 \$38.78 \$19.60	961 59 3 \$41.66 \$38.04 \$21.74	1,058 61 3 \$39.38 \$34.45 \$19.69
Revenue Vehicle Miles (C Revenue Vehicle Hours ( Employee Equivalents (F Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness	(current \$) (current \$) (current \$)	Prvm Prvh Pemp  Pcost/Prvh  Pcost/Ppass	718 42 38 \$34.44 \$34.44 \$14.61 \$14.61	786 47 3 \$38.71 \$37.64 \$17.17 \$16.69	932 55 3 \$40.97 \$38.78 \$19.60 \$18.55	961 59 3 \$41.66 \$38.04 \$21.74 \$19.84	1,058 61 3 \$39.38 \$34.45 \$19.69 \$17.23
Revenue Vehicle Miles (C Revenue Vehicle Hours ( Employee Equivalents (F Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness	(current \$) (current \$) (current \$)	Prvm Prvh Pemp  Pcost/Prvh  Pcost/Ppass  Ppass/Prvh	718 42 38 \$34.44 \$34.44 \$14.61 \$14.61 2.36	786 47 3 \$38.71 \$37.64 \$17.17 \$16.69 2.26	932 55 3 \$40.97 \$38.78 \$19.60 \$18.55 2.09	961 59 3 \$41.66 \$38.04 \$21.74 \$19.84 1.92	1,058 61 3 \$39.38 \$34.45 \$19.69 \$17.23 2.00

<sup>\*</sup>Prior to FY1996-97 contracted employees were included in FTEs. Beginning in FY1996-97 only CCCTA employees were included, as contracted employees were not reported.



## **Eastern Contra Costa Transit Authority (Tri Delta)**

801 Wilbur Avenue Antioch, CA 94509 (925) 754-6622

#### **INFORMATION CURRENT AS OF JULY 2001**

#### **GENERAL DESCRIPTION**

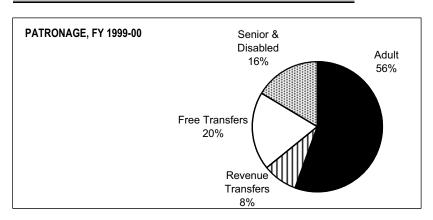
Starting Year	1977
Organization Type	Transit Authority is a Joint Powers Agency
Governing Body	11-member Board of Directors
Board Selection	2 representatives from each city and county, 1 at-large
Contract Service	Laidlaw Transporation (operations)

#### **SERVICE AREA**

Square Miles	225
Population	223,900

ECCTA's service area includes the cities of Antioch, Brentwood, Pittsburg, Oakley, and the unincorporated areas of eastern Contra Costa County.

FARE STRUCTURE, FY 1999-00				
Category	Single Fare Intercity Service			
Adult	\$0.75			
Youth (under 5)	FREE			
Student	\$0.75			
Senior	\$0.25			
Disabled	\$0.25			
BART Transfer	\$0.50			
Other Transfer	FREE			



#### SYSTEM CHARACTERISTICS

Active fleet 46 motor buses

16 demand response

Total employees 101

Routes 13

#### **Hours of Operation**

 Monday - Friday
 4:00 am - 12:00 am

 Saturday
 6:15 am - 12:00 am

 Sunday
 7:15 am - 12:00 am

#### INTER-OPERATOR COORDINATION

#### **Inter-Operator Connections:**

**BART** 

County Connection (CCCTA)

Wheels (LAVTA)

WestCAT (WCCTA)

#### **Joint Fare Instruments and Transfers:**

**CCCTA Transfer** 

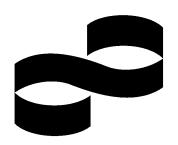
BART Transfer

SOURCE:

FY 2002 Claim for Transportation Development Act and State Transit Assistant Funds

#### TRI DELTA TRANSIT

SYSTEM-WIDE BUDGET			1995-96	1996-97	1997-98	1998-99	1999-00
Operating Costs (000)							
Fixed Route Bus		Bcost	\$2,970	\$3,662	\$5,396	\$5,769	\$6,410
Paratransit		Pcost	1,301	1,300	1,301	1,314	1,382
Total Costs			\$4,272	\$4,962	\$6,697	\$7,083	\$7,792
Operating Revenue (00	0)						
Farebox:	Fixed Route Bus	Brev	\$506	\$594	\$959	\$1,113	\$1,279
	Paratransit	Prev	60	63	72	64	62
Total Farebox Revenue			\$566	\$657	\$1,031	\$1,177	\$1,341
Non-Fare Revenue			161	69	76	83	62
Property Tax			0	0	0	0	0
County Sales Tax			337	245	0	306	0
TDA			3,296	4,231	4,132	3,412	4,439
STA			273	98	1,516	1,225	1,069
Federal Transit Grants			0	0	0	0	0
Other			0	63	467	881	675
Total Revenue			\$4,632	\$5,363	\$7,222	\$7,083	\$7,586
FIXED-ROUTE BUS PERFOR	RMANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)		Bpass	913	1,095	1,769	1,940	2,064
Revenue Vehicle Miles (0	000)	Brvm	615	625	1,464	1,508	1,704
Revenue Vehicle Hours (	(000)	Brvh	58	69	104	113	123
Employee Equivalents (F	TE)	Ветр	48	68	96	104	80
Performance Concepts							
Cost Efficiency	(current \$)	Bcost/Brvh	\$51.26	\$53.07	\$52.10	\$50.88	\$52.12
Cost Efficiency	(constant FY96 \$)		\$51.26	\$51.60	\$49.32	\$46.45	\$45.60
Cost Effectiveness	(current \$)	Bcost/Bpass	\$3.25	\$3.34	\$3.05	\$2.97	\$3.11
Cost Effectiveness	(constant FY96 \$)		\$3.25	\$3.25	\$2.89	\$2.71	\$2.72
Service Effectiveness		Bpass/Brvh	15.75	15.87	17.08	17.11	16.78
Service Effectiveness		Bpass/Brvm	1.48	1.75	1.21	1.29	1.21
Labor Efficiency (000)		Brvh/Bemp	1.22	1.01	1.08	1.09	1.54
Farebox Recovery		Brev/Bcost	17.0%	16.2%	17.8%	19.3%	20.0%
PARATRANSIT PERFORMA	NCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)		Ppass	84	92	110	91	98
Revenue Vehicle Miles (0	000)	Prvm	433	432	433	502	558
Revenue Vehicle Hours (	(000)	Prvh	26	28	32	32	36
Employee Equivalents (F	TE)	Pemp	26	23	25	27	21
Performance Concepts							
Cost Efficiency	(current \$)	Pcost/Prvh	\$50.09	\$46.44	\$40.18	\$41.62	\$38.63
Cost Efficiency	(constant FY96 \$)		\$50.09	\$45.16	\$38.04	\$37.99	\$33.79
Cost Effectiveness	(current \$)	Pcost/Ppass	\$15.45	\$14.14	\$11.83	\$14.48	\$14.04
Cost Effectiveness	(constant FY96 \$)		\$15.45	\$13.74	\$11.20	\$13.22	\$12.28
Service Effectiveness		Ppass/Prvh	3.24	3.29	3.40	2.87	2.75
Service Effectiveness		Ppass/Prvm	0.19	0.21	0.25	0.18	0.18
Labor Efficiency (000)		Prvh/Pemp	1.02	1.22	1.30	1.17	1.70
Farebox Recovery		Prev/Pcost	4.6%	4.9%	5.6%	4.8%	4.5%



## Golden Gate Bridge, Highway, and Transportation District

1011 Anderson Drive San Rafael, CA 94901 (415) 257-4548

#### **INFORMATION CURRENT AS OF JULY 2001**

#### **GENERAL DESCRIPTION**

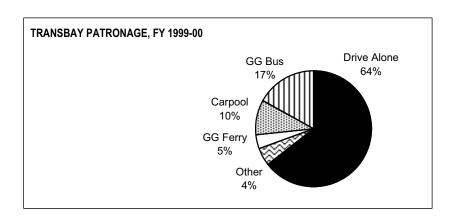
Starting Year	1970 (ferry); 1971 (bus); 1972 (transbay bus)
Organization Type	Bridge, Highway, and Transportation District
Governing Body	19-member Board of Directors
Board Selection	Appointed by County Boards of Supervisors

#### **SERVICE AREA**

Square Miles	268
Population	772,000

GGBHTD's service area includes the City and County of San Francisco, and the counties of Marin and Sonoma. Del Norte, Mendocino, and Napa counties are voting members of the transit district, but GGBHTD does not extend its services into these counties (with the exception of the Club Bus service in Napa County). GGBHTD also provides a regional transit link between Marin and western Contra Costa counties.

FARE STRUCTURE, FY 1999-00					
Category	Single Fare	Transbay Bus	Ferry		
Adult	\$1.50-\$5.70	\$2.35-\$5.70	\$3.00-\$5.00		
Youth	\$1.15-\$4.25	\$1.75-\$4.25	\$2.25-\$3.75		
Senior	\$0.75-\$2.85	\$1.15-\$2.85	\$1.45-\$2.50		
Disabled	\$0.75-\$2.85	\$1.15-\$2.85	\$1.45-\$2.50		
Transfers	FREE	FREE	FREE		



Active fleet	264 motor buses
	5 ferry
Total employees	672
Routes	61
local	15
transbay commuter	20
ferry feeder	15

9

2

SYSTEM CHARACTERISTICS

#### **Hours of Operation**

transbay basic non-transbay commu

Monday - Sunday 24 hours

#### INTER-OPERATOR COORDINATION

#### **Inter-Operator Connections:**

AC Transit/BART/Vallejo Transit

Santa Rosa City Bus

Sonoma County Transit

SamTrans

Petaluma Transit

Marin County Transit District

Muni

#### SOURCE:

FY 2002 National Transit Database Report submitted to the Federal Transit Administration

#### GOLDEN GATE TRANSIT

Personal Pools   Pers	GOLDEN GATE	E TRANSIT						
	SYSTEM-WIDE BUDGET			1995-96	1996-97	1997-98	1998-99	1999-00
Frost			Danet					
Paraltransit*								
					-			14,749
Parabox   Pixed Route Bus*   Brev   \$13,296   \$13,763   \$14,390   \$15,239			PCOST					1,787
Farebox   Fixed Route Blus*   Fixed Post				\$55,934	\$57,387	\$59,808	\$63,442	\$66,185
Perry   Prev   3.531   3.719   3.852   4.502   5.128     Perry   Perry   2.4   116   105   111   31     Total Farebox Revenue   1.020   933   1.145   51.218   \$52.96     Non-Fare Revenue   1.020   933   1.145   \$1.218   \$52.96     Non-Fare Revenue   1.020   933   1.145   \$1.218   \$52.96     Non-Fare Revenue   1.020   0.0   0.0   0.0     TOTA   8.679   10.200   10.892   111.479   12.34     STA   527   444   373   1.389   2.10     Total Transil Grants   7.795   813   2.200   15.892   111.479   12.34     STA   527   444   373   1.389   2.10     Total Revenue   5.66,242   \$57.468   \$59.808   \$63.442   \$66.61     Total Revenue   5.66,242   \$57.468   \$59.808   \$63.442   \$66.61     Total Revenue   8.66,242   \$57.468   \$59.808   \$63.442   \$66.61     Total Revenue   8.66,242   \$67.468   \$59.808   \$63.442   \$66.61     Total Revenue   8.66,242   \$67.468   \$69.808   \$63.442   \$66.61     Revenue Vehicle Miles (000)   8.678   8.690   9375   9.407   9.365   9.53     Revenue Vehicle Miles (000)   8.678   8.690   9375   9.407   9.365   9.53     Revenue Vehicle Miles (000)   8.678   8.690   9375   9.407   9.365   9.53     Revenue Vehicle Miles (000)   8.678   8.691   9379   9								
Paraltanis **   Prev   24   116   105   111   3.1   3.1   3.1   3.1   3.2	Farebox:					\$14,380		\$15,525
Total Farebox Revenue					-			5,124
Non-Fare Revenue			Prev		116			315
Property Tax         0         0         0         0         0           County Sales Tax         0         0         0         0         0           TDA         8,679         10,200         10,989         11,479         12,34           STA         527         444         373         1,389         2,10           Federal Transit Grants         795         813         230         158         11           Other         28,370         27,470         28,831         29,347         30,46           Total Revenue         \$56,242         \$57,458         \$59,808         \$63,442         \$66,61           RREPROTUTE BUS PERFORMANCE*         1993-96         1969-97         1997-98         1938-90         1939-90           Total Revenue Vehicle Miles (000)         Bpass         8,950         9375         9,407         9,365         9,385           Revenue Vehicle Hours (000)         Br/h         414         431         432         422         40           Employee Equivalents (FTE)         Benap         572         578         575         582         64           Performance Concepts         Coast Effective (current \$)         Bcost/Bpass         \$4,86         \$4,98				\$16,850	\$17,598	\$18,337	\$19,851	\$20,964
County Sales Tax				1,020	933	1,145	\$1,218	\$621
TDA				0	0	0	0	(
STA	County Sales Tax			0	0	0	0	(
Pederal Transit Grants	TDA			8,679	10,200	10,892	11,479	12,346
Diter   28,370   27,470   28,831   29,347   30,46   30,46   30,47   30,46   30,47	STA			527	444	373	1,389	2,103
Total Revenue	Federal Transit Grants			795	813	230	158	115
PREPRODITE BUS PERFORMANCE  1995-96 1996-97 1997-98 1998-99 1999-00	Other			28,370	27,470	28,831	29,347	30,467
Operating Data         Cotal Passengers (000)         Bpass         8,950         9375         9,407         9,365         9,53           Revenue Vehicle Miles (000)         Br/m         8,018         7974         7,728         7,664         7,68           Revenue Vehicle Hours (000)         Br/m         414         431         432         422         40           Employee Equivalents (FTE)         Bemp         572         578         575         582         64           Performance Concepts         Cost Efficiency         (current \$)         Bcost/Br/m         \$104.96         \$101.79         \$107.07         \$113.80         \$121.7           Cost Efficiency         (constant FY96 \$)         \$104.96         \$99.97         \$101.37         \$103.90         \$106.5           Cost Efficitiveness         (current \$)         Bcost/Bpass         \$4.86         \$4.98         \$4.92         \$5.13         \$5.2           Cost Efficitiveness         (constant FY96 \$)         \$4.86         \$4.55         \$4.65         \$4.66         \$4.65         \$4.66         \$4.65         \$4.66         \$4.65         \$4.66         \$4.65         \$4.66         \$4.65         \$4.66         \$4.65         \$4.66         \$4.65         \$4.66         \$4.65 <td< td=""><td>Total Revenue</td><td></td><td></td><td>\$56,242</td><td>\$57,458</td><td>\$59,808</td><td>\$63,442</td><td>\$66,616</td></td<>	Total Revenue			\$56,242	\$57,458	\$59,808	\$63,442	\$66,616
Operating Data         Cotal Passengers (000)         Bpass         8,950         9375         9,407         9,365         9,53           Revenue Vehicle Miles (000)         Br/m         8,018         7974         7,728         7,664         7,68           Revenue Vehicle Hours (000)         Br/m         414         431         432         422         40           Employee Equivalents (FTE)         Bemp         572         578         575         582         64           Performance Concepts         Cost Efficiency         (current \$)         Bcost/Br/m         \$104.96         \$101.79         \$107.07         \$113.80         \$121.7           Cost Efficiency         (constant FY96 \$)         \$104.96         \$99.97         \$101.37         \$103.90         \$106.5           Cost Efficitiveness         (current \$)         Bcost/Bpass         \$4.86         \$4.98         \$4.92         \$5.13         \$5.2           Cost Efficitiveness         (constant FY96 \$)         \$4.86         \$4.55         \$4.65         \$4.66         \$4.65         \$4.66         \$4.65         \$4.66         \$4.65         \$4.66         \$4.65         \$4.66         \$4.65         \$4.66         \$4.65         \$4.66         \$4.65         \$4.66         \$4.65 <td< th=""><th>FIXED-ROUTE BUS PERFO</th><th>DRMANCE*</th><th></th><th>1995-96</th><th>1996-97</th><th>1997-98</th><th>1998-99</th><th>1999-00</th></td<>	FIXED-ROUTE BUS PERFO	DRMANCE*		1995-96	1996-97	1997-98	1998-99	1999-00
Revenue Vehicle Miles (000)         Br/m         8,018         7974         7,728         7,664         7,68           Revenue Vehicle Hours (000)         Br/h         414         431         432         422         40           Employee Equivalents (FTE)         Bemp         572         578         575         582         64           Performance Concepts           Cost Efficiency (cornstant FY96 \$)         \$104.96         \$101.79         \$107.07         \$113.80         \$121.7           Cost Efficiency (constant FY96 \$)         \$104.96         \$98.97         \$101.37         \$103.90         \$106.5           Cost Efficitiveness (current \$)         Bcost/Bpass         \$4.86         \$4.68         \$4.92         \$5.13         \$5.2           Cost Efficitiveness (constant FY96 \$)         \$4.86         \$4.55         \$4.65         \$4.68         \$4.5           Service Effectiveness (constant FY96 \$)         \$4.86         \$4.55         \$4.65         \$4.68         \$4.5           Service Effectiveness (constant FY96 \$)         \$4.86         \$4.55         \$4.65         \$4.68         \$4.5           Service Effectiveness (confectificiency (000)         \$100.00         \$1.11         \$1.11         \$1.11         \$1.11         \$1.11	Operating Data							
Revenue Vehicle Hours (000)         Br/h         414         431         432         422         40           Employee Equivalents (FTE)         Bemp         572         578         575         582         64           Performance Concepts           Cost Efficiency         (current \$)         Bcost/Br/h         \$104.96         \$101.79         \$107.07         \$113.80         \$121.7           Cost Efficiency         (constant FY96 \$)         \$104.96         \$98.97         \$101.37         \$103.90         \$106.5           Cost Efficitiveness         (current \$)         Bcost/Bpass         \$4.86         \$44.68         \$4.92         \$5.13         \$5.2           Cost Effectiveness         (constant FY96 \$)         \$4.86         \$4.55         \$4.65         \$4.68         \$4.5           Service Effectiveness         (constant FY96 \$)         \$4.86         \$4.55         \$4.65         \$4.68         \$4.5           Service Effectiveness         (constant FY96 \$)         \$1.61         \$21.76         \$21.78         \$22.20         \$23.3           Service Effectiveness         (constant FY96 \$)         \$1.61         \$21.78         \$22.20         \$23.3           Service Effectiveness         (constant FY96 \$)         \$1.12         <	Total Passengers (000)		Bpass	8,950	9375	9,407	9,365	9,530
Employee Equivalents (FTE)         Bemp         572         578         575         582         64           Performance Concepts         Cost Efficiency (current \$)         Bcost/Br/h         \$104.96         \$101.79         \$107.07         \$113.80         \$121.7           Cost Efficiency (constant FY96 \$)         \$104.96         \$98.97         \$101.37         \$103.90         \$106.5           Cost Efficitiveness (current \$)         Bcost/Bpass         \$4.86         \$4.68         \$4.92         \$5.13         \$5.2           Cost Effectiveness (constant FY96 \$)         \$4.86         \$4.55         \$4.65         \$4.68         \$4.5           Service Effectiveness (constant FY96 \$)         \$4.86         \$4.55         \$4.65         \$4.68         \$4.5           Service Effectiveness (constant FY96 \$)         \$4.86         \$4.55         \$4.65         \$4.68         \$4.5           Service Effectiveness (constant FY96 \$)         \$198.87 Pr/m         \$1.12         \$1.18         \$1.22         \$1.2	Revenue Vehicle Miles	(000)	Brvm	8,018	7974	7,728	7,664	7,693
Performance Concepts           Cost Efficiency         (current \$)         Bcost/Brvh         \$104.96         \$101.79         \$107.07         \$113.80         \$121.7           Cost Efficiency         (constant FY96 \$)         \$104.96         \$98.97         \$101.37         \$103.90         \$106.5           Cost Effectiveness         (current \$)         Bcost/Bpass         \$4.86         \$4.68         \$4.92         \$5.13         \$5.2           Cost Effectiveness         (constant FY96 \$)         \$4.86         \$4.55         \$4.65         \$4.68         \$4.5           Service Effectiveness         Bpass/Brvh         21.61         21.75         21.78         22.20         23.3           Service Effectiveness         Bpass/Brvm         1.12         1.18         1.22         1.22         1.2           Labor Efficiency (000)         Brvh/Bemp         0.72         0.75         0.75         0.72         0.6           Farebox Recovery         Brew/Bcost         30.6%         31.4%         31.1%         31.7%         31.33           FERRY PERFORMANCE         1995-96         1996-97         1997-98         1998-99         1999-90           Operating Data         1         1,400         1,554         1,671	Revenue Vehicle Hours	s (000)	Brvh	414	431	432	422	408
Cost Efficiency         (current \$)         Bcost/Br/h         \$104.96         \$101.79         \$107.07         \$113.80         \$121.7           Cost Efficiency         (constant FY96 \$)         \$104.96         \$98.97         \$101.37         \$103.90         \$106.5           Cost Effectiveness         (current \$)         Bcost/Bpass         \$4.86         \$4.68         \$4.92         \$5.13         \$5.2           Cost Effectiveness         (constant FY96 \$)         \$4.86         \$4.55         \$4.65         \$4.68         \$4.5           Service Effectiveness         Bpass/Br/m         21.61         21.75         21.78         22.20         23.3           Service Effectiveness         Bpass/Br/m         1.12         1.18         1.22         1.22         1.2         1.2           Labor Efficiency (000)         Br/h/Bemp         0.72         0.75         0.75         0.72         0.6           Farebox Recovery         Brev/Boost         30.6%         31.4%         31.1%         31.7%         31.33           FERRY PERFORMANCE         1995-96         1995-97         1997-98         1998-99         1999-90         1998-99         1999-90         1998-99         1999-90         1999-90         1998-99         1999-90         1996-97	Employee Equivalents (	(FTE)	Ветр	572	578	575	582	641
Cost Efficiency         (constant FY96 \$)         \$104.96         \$98.97         \$101.37         \$103.90         \$106.5           Cost Effectiveness         (current \$)         Bcost/Bpass         \$4.86         \$4.68         \$4.92         \$5.13         \$5.2           Cost Effectiveness         (constant FY96 \$)         \$4.86         \$4.55         \$4.65         \$4.68         \$4.5           Service Effectiveness         Bpass/Br/m         1.12         1.18         1.22         1.22         1.2           Labor Efficiency (000)         Br/b/Bemp         0.72         0.75         0.75         0.72         0.6           Farebox Recovery         Brev/Bcost         30.6%         31.4%         31.1%         31.7%         31.3°           FERRY PERFORMANCE         1995-96         1996-97         1997-98         1998-99         1999-00           Operating Data         1         1.430         1.510         1.554         1.671         1.85           Revenue Vehicle Miles (000)         Fpass         1.430         1.510         1.554         1.671         1.85           Revenue Vehicle Hours (000)         Fr/m         11         11         11         1         1         1           Performance Concepts	Performance Concept	's						
Cost Efficiency         (constant FY96 \$)         \$104.96         \$98.97         \$101.37         \$103.90         \$106.5           Cost Effectiveness         (current \$)         Bcost/Bpass         \$4.86         \$4.68         \$4.92         \$5.13         \$5.2           Cost Effectiveness         (constant FY96 \$)         \$4.86         \$4.55         \$4.65         \$4.68         \$4.55           Service Effectiveness         Bpass/Br/m         21.61         21.75         21.78         22.20         23.3           Service Effectiveness         Bpass/Br/m         1.12         1.18         1.22         1.22         1.2           Labor Efficiency (000)         Br/b/Bemp         0.72         0.75         0.75         0.72         0.6           Farebox Recovery         Brev/Bcost         30.6%         31.4%         31.1%         31.7%         31.3°           Ferry Defformance Covery         Brev/Bcost         1.430         1.510         1.554         1.671         1.85           Ferry Performance Covery         Fr/m         138         1.99         140         176         18           Revenue Vehicle Hours (000)         Fr/m         11         11         11         1         1         1 </td <td>Cost Efficiency</td> <td>(current \$)</td> <td>Bcost/Brvh</td> <td>\$104.96</td> <td>\$101.79</td> <td>\$107.07</td> <td>\$113.80</td> <td>\$121.79</td>	Cost Efficiency	(current \$)	Bcost/Brvh	\$104.96	\$101.79	\$107.07	\$113.80	\$121.79
Cost Effectiveness         (current \$)         Bcost/Bpass         \$4.86         \$4.68         \$4.92         \$5.13         \$5.2           Cost Effectiveness         (constant FY96 \$)         \$4.86         \$4.55         \$4.65         \$4.68         \$4.55           Service Effectiveness         Bpass/Brvh         21.61         21.75         21.78         22.20         23.3           Service Effectiveness         Bpass/Brvm         1.12         1.18         1.22         1.22         1.2           Labor Efficiency (000)         Brvh/Bemp         0.72         0.75         0.75         0.72         0.6           Farebox Recovery         Brev/Bcost         30.6%         31.4%         31.1%         31.7%         31.33           FERRY PERFORMANCE         1995-96         1996-97         1997-98         1998-99         1999-00           Operating Data         1         1         1.510         1.554         1.671         1.85           Revenue Vehicle Miles (000)         Fpass         1.430         1.510         1.554         1.671         1.85           Revenue Vehicle Hours (000)         Frvm         11         11         11         14         1         1           Employee Equivalents (FTE)         <	Cost Efficiency	(constant FY96 \$)		·	·	\$101.37		
Cost Effectiveness         (constant FY96 \$)         \$4.86         \$4.55         \$4.65         \$4.68         \$4.55           Service Effectiveness         Bpass/Br/h         21.61         21.75         21.78         22.20         23.3           Service Effectiveness         Bpass/Br/m         1.12         1.18         1.22         1.22         1.2           Labor Efficiency (000)         Br/h/Bemp         0.72         0.75         0.75         0.72         0.6           Farebox Recovery         Brev/Bcost         30.6%         31.4%         31.1%         31.7%         31.33           FERRY PERFORMANCE         1995-96         1996-97         1997-98         1998-99         1999-00           Operating Data           Total Passengers (000)         Fpass         1,430         1,510         1,554         1,671         1,85           Revenue Vehicle Miles (000)         Frvm         138         139         140         176         18           Revenue Vehicle Hours (000)         Fr/m         11         11         11         14         1           Employee Equivalents (FTE)         Femp         100         100         103         116         15           Perfor	Cost Effectiveness	(current \$)	Bcost/Bpass		\$4.68		· .	\$5.21
Service Effectiveness         Bpass/Br/h         21.61         21.75         21.78         22.20         23.3           Service Effectiveness         Bpass/Br/m         1.12         1.18         1.22         1.22         1.2           Labor Efficiency (000)         Br/h/Bemp         0.72         0.75         0.75         0.72         0.6           Farebox Recovery         Brev/Bcost         30.6%         31.4%         31.1%         31.7%         31.3°           FERRY PERFORMANCE         1995-96         1996-97         1997-98         1998-99         1999-00           Operating Data           Total Passengers (000)         Fpass         1,430         1,510         1,554         1,671         1,85           Revenue Vehicle Miles (000)         Fr/m         138         139         140         176         18           Revenue Vehicle Hours (000)         Fr/m         11         11         1	Cost Effectiveness	(constant FY96 \$)	· ·		· · · · · · · · · · · · · · · · · · ·			\$4.56
Service Effectiveness         Bpass/Br/m         1.12         1.18         1.22         1.23           A Frest B F B F B F B F B F B F B F B F B F B	Service Effectiveness		Bpass/Brvh		· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	23.38
Labor Efficiency (000)         Brvh/Bemp         0.72         0.75         0.75         0.72         0.6           Farebox Recovery         Brev/Bcost         30.6%         31.4%         31.1%         31.7%         31.3           FERRY PERFORMANCE         1995-96         1996-97         1997-98         1993-99         1993-00           Operating Data           Total Passengers (000)         Fpass         1,430         1,510         1,554         1,671         1,85           Revenue Vehicle Miles (000)         Frvm         138         139         140         176         18           Revenue Vehicle Hours (000)         Frvh         11         11         11         14         1           Employee Equivalents (FTE)         Femp         100         100         103         116         15           Performance Concepts           Cost Efficiency         (current \$)         Fcost/Frvh         \$1,010.36         \$1,091.27         \$1,104.00         \$983.49         \$979.7           Cost Efficiency         (constant FY96 \$)         \$1,010.36         \$1,061.03         \$1,045.19         \$897.88         \$857.1           Cost Effectiveness         (current \$)         Fcost/Fpass	Service Effectiveness		Bpass/Brvm					1.24
Farebox Recovery         Brev/Bcost         30.6%         31.4%         31.1%         31.7%         31.3%           FERRY PERFORMANCE         1995-96         1996-97         1997-98         1998-99         1999-00           Operating Data           Total Passengers (000)         Fpass         1,430         1,510         1,554         1,671         1,85           Revenue Vehicle Miles (000)         Frvm         138         139         140         176         18           Revenue Vehicle Hours (000)         Frvh         11         11         11         14         1           Employee Equivalents (FTE)         Femp         100         100         103         116         15           Performance Concepts           Cost Efficiency (current \$)         Fcost/Frvh         \$1,010.36         \$1,091.27         \$1,104.00         \$983.49         \$979.7           Cost Efficiency (constant FY96 \$)         \$1,010.36         \$1,061.03         \$1,045.19         \$897.88         \$857.1           Cost Effectiveness (current \$)         Fcost/Fpass         \$7.91         \$7.95         \$7.74         \$8.26         \$7.9           Cost Effectiveness (constant FY96 \$)         \$7.91         \$7.73	Labor Efficiency (000)		Brvh/Bemp					
Performance Concepts   Frost/Frvh   St. 1,010.36   St. 1,061.03   St. 1,045.19			Brev/Bcost					
Operating Data           Total Passengers (000)         Fpass         1,430         1,510         1,554         1,671         1,85           Revenue Vehicle Miles (000)         Frvm         138         139         140         176         18           Revenue Vehicle Hours (000)         Frvh         11         11         11         14         1           Employee Equivalents (FTE)         Femp         100         100         103         116         15           Performance Concepts           Cost Efficiency         (current \$)         Fcost/Frvh         \$1,010.36         \$1,091.27         \$1,104.00         \$983.49         \$979.7           Cost Efficiency         (constant FY96 \$)         \$1,010.36         \$1,091.27         \$1,104.00         \$983.49         \$979.7           Cost Efficiency         (constant FY96 \$)         \$1,010.36         \$1,091.27         \$1,104.00         \$983.49         \$979.7           Cost Effectiveness         (current \$)         Fcost/Fpass         \$7.91         \$7.95         \$7.74         \$8.26         \$7.9           Cost Effectiveness         (constant FY96 \$)         \$7.91         \$7.73         \$7.33         \$7.54         \$6.9           Service Effectiveness								
Total Passengers (000)         Fpass         1,430         1,510         1,554         1,671         1,85           Revenue Vehicle Miles (000)         Frvm         138         139         140         176         18           Revenue Vehicle Hours (000)         Frvh         11         11         11         11         14         1           Employee Equivalents (FTE)         Femp         100         100         103         116         15           Performance Concepts           Cost Efficiency         (current \$)         Fcost/Frvh         \$1,010.36         \$1,091.27         \$1,104.00         \$983.49         \$979.7           Cost Efficiency         (constant FY96 \$)         \$1,010.36         \$1,061.03         \$1,045.19         \$897.88         \$857.1           Cost Effectiveness         (current \$)         Fcost/Fpass         \$7.91         \$7.95         \$7.74         \$8.26         \$7.9           Cost Effectiveness         (constant FY96 \$)         \$7.91         \$7.73         \$7.33         \$7.54         \$6.9           Service Effectiveness         Fpass/Frvh         127.66         137.27         142.64         119.07         123.3           Service Effectiveness         Fpass/Frvm         10.33				1995-96	1996-97	1997-98	1998-99	1999-00
Revenue Vehicle Miles (000)         Frvm         138         139         140         176         18           Revenue Vehicle Hours (000)         Frvh         11         11         11         11         14         1           Employee Equivalents (FTE)         Femp         100         100         103         116         15           Performance Concepts           Cost Efficiency         (current \$)         Fcost/Frvh         \$1,010.36         \$1,091.27         \$1,104.00         \$983.49         \$979.7           Cost Efficiency         (constant FY96 \$)         \$1,010.36         \$1,061.03         \$1,045.19         \$897.88         \$857.1           Cost Effectiveness         (current \$)         Fcost/Fpass         \$7.91         \$7.95         \$7.74         \$8.26         \$7.9           Cost Effectiveness         (constant FY96 \$)         \$7.91         \$7.73         \$7.33         \$7.54         \$6.9           Service Effectiveness         Fpass/Frvh         127.66         137.27         142.64         119.07         123.3           Service Effectiveness         Fpass/Frvm         10.33         10.86         11.14         9.48         10.2           Labor Efficiency (000)         Frvh/Femp         0.11	· · ·		Fnass	1 /20	1 510	1 554	1 671	1 957
Revenue Vehicle Hours (000)         Frvh         11         11         11         11         14         1           Employee Equivalents (FTE)         Femp         100         100         103         116         15           Performance Concepts           Cost Efficiency         (current \$)         Fcost/Frvh         \$1,010.36         \$1,091.27         \$1,104.00         \$983.49         \$979.7           Cost Efficiency         (constant FY96 \$)         \$1,010.36         \$1,061.03         \$1,045.19         \$897.88         \$857.1           Cost Effectiveness         (current \$)         Fcost/Fpass         \$7.91         \$7.95         \$7.74         \$8.26         \$7.9           Cost Effectiveness         (constant FY96 \$)         \$7.91         \$7.73         \$7.33         \$7.54         \$6.9           Service Effectiveness         Fpass/Frvh         127.66         137.27         142.64         119.07         123.3           Service Effectiveness         Fpass/Frvm         10.33         10.86         11.14         9.48         10.2           Labor Efficiency (000)         Frvh/Femp         0.11         0.11         0.11         0.11         0.11         0.11         0.11         0.11         0.11         0.11			· · · · · · · · · · · · · · · · · · ·					
Employee Equivalents (FTE)         Femp         100         100         103         116         15           Performance Concepts           Cost Efficiency         (current \$)         Fcost/Frvh         \$1,010.36         \$1,091.27         \$1,104.00         \$983.49         \$979.7           Cost Efficiency         (constant FY96 \$)         \$1,010.36         \$1,061.03         \$1,045.19         \$897.88         \$857.1           Cost Effectiveness         (current \$)         Fcost/Fpass         \$7.91         \$7.95         \$7.74         \$8.26         \$7.9           Cost Effectiveness         (constant FY96 \$)         \$7.91         \$7.73         \$7.33         \$7.54         \$6.9           Service Effectiveness         Fpass/Frvh         127.66         137.27         142.64         119.07         123.3           Service Effectiveness         Fpass/Frvm         10.33         10.86         11.14         9.48         10.2           Labor Efficiency (000)         Frvh/Femp         0.11         0.11         0.11         0.11         0.11         0.12         0.1           Farebox Recovery         Frev/Fcost         31.2%         31.0%         32.0%         32.6%         34.75		,						
Performance Concepts           Cost Efficiency         (current \$)         Fcost/Frvh         \$1,010.36         \$1,091.27         \$1,104.00         \$983.49         \$979.7           Cost Efficiency         (constant FY96 \$)         \$1,010.36         \$1,061.03         \$1,045.19         \$897.88         \$857.1           Cost Effectiveness         (current \$)         Fcost/Fpass         \$7.91         \$7.95         \$7.74         \$8.26         \$7.9           Cost Effectiveness         (constant FY96 \$)         \$7.91         \$7.73         \$7.33         \$7.54         \$6.9           Service Effectiveness         Fpass/Frvh         127.66         137.27         142.64         119.07         123.3           Service Effectiveness         Fpass/Frvm         10.33         10.86         11.14         9.48         10.2           Labor Efficiency (000)         Frvh/Femp         0.11         0.11         0.11         0.11         0.11         0.12         0.1           Farebox Recovery         Frev/Fcost         31.2%         31.0%         32.0%         32.6%         34.75		,						
Cost Efficiency         (current \$)         Fcost/Frvh         \$1,010.36         \$1,091.27         \$1,104.00         \$983.49         \$979.7           Cost Efficiency         (constant FY96 \$)         \$1,010.36         \$1,061.03         \$1,045.19         \$897.88         \$857.1           Cost Effectiveness         (current \$)         Fcost/Fpass         \$7.91         \$7.95         \$7.74         \$8.26         \$7.9           Cost Effectiveness         (constant FY96 \$)         \$7.91         \$7.73         \$7.33         \$7.54         \$6.9           Service Effectiveness         Fpass/Frvh         127.66         137.27         142.64         119.07         123.3           Service Effectiveness         Fpass/Frvm         10.33         10.86         11.14         9.48         10.2           Labor Efficiency (000)         Frvh/Femp         0.11         0.11         0.11         0.11         0.11         0.12         0.1           Farebox Recovery         Frev/Fcost         31.2%         31.0%         32.0%         32.6%         34.75		· ,	1 emp	100	100	103	110	104
Cost Efficiency         (constant FY96 \$)         \$1,010.36         \$1,061.03         \$1,045.19         \$897.88         \$857.1           Cost Effectiveness         (current \$)         Fcost/Fpass         \$7.91         \$7.95         \$7.74         \$8.26         \$7.9           Cost Effectiveness         (constant FY96 \$)         \$7.91         \$7.73         \$7.33         \$7.54         \$6.9           Service Effectiveness         Fpass/Frvh         127.66         137.27         142.64         119.07         123.3           Service Effectiveness         Fpass/Frvm         10.33         10.86         11.14         9.48         10.2           Labor Efficiency (000)         Frvh/Femp         0.11         0.11         0.11         0.11         0.12         0.1           Farebox Recovery         Frev/Fcost         31.2%         31.0%         32.0%         32.6%         34.79								
Cost Effectiveness         (current \$)         Fcost/Fpass         \$7.91         \$7.95         \$7.74         \$8.26         \$7.92           Cost Effectiveness         (constant FY96 \$)         \$7.91         \$7.73         \$7.33         \$7.54         \$6.9           Service Effectiveness         Fpass/Frvh         127.66         137.27         142.64         119.07         123.3           Service Effectiveness         Fpass/Frvm         10.33         10.86         11.14         9.48         10.2           Labor Efficiency (000)         Frvh/Femp         0.11         0.11         0.11         0.11         0.12         0.1           Farebox Recovery         Frev/Fcost         31.2%         31.0%         32.0%         32.6%         34.79			Fcost/Frvh					\$979.72
Cost Effectiveness         (constant FY96 \$)         \$7.91         \$7.73         \$7.33         \$7.54         \$6.9           Service Effectiveness         Fpass/Frvh         127.66         137.27         142.64         119.07         123.3           Service Effectiveness         Fpass/Frvm         10.33         10.86         11.14         9.48         10.2           Labor Efficiency (000)         Frvh/Femp         0.11         0.11         0.11         0.11         0.12         0.1           Farebox Recovery         Frev/Fcost         31.2%         31.0%         32.0%         32.6%         34.79								\$857.15
Service Effectiveness         Fpass/Frvh         127.66         137.27         142.64         119.07         123.3           Service Effectiveness         Fpass/Frvm         10.33         10.86         11.14         9.48         10.2           Labor Efficiency (000)         Frvh/Femp         0.11         0.11         0.11         0.11         0.12         0.1           Farebox Recovery         Frev/Fcost         31.2%         31.0%         32.0%         32.6%         34.79			Fcost/Fpass	\$7.91	\$7.95	\$7.74	\$8.26	\$7.94
Service Effectiveness         Fpass/Frvm         10.33         10.86         11.14         9.48         10.2           Labor Efficiency (000)         Frvh/Femp         0.11         0.11         0.11         0.11         0.12         0.1           Farebox Recovery         Frev/Fcost         31.2%         31.0%         32.0%         32.6%         34.75	Cost Effectiveness	(constant FY96 \$)		\$7.91	\$7.73	\$7.33	\$7.54	\$6.95
Labor Efficiency (000)         Frvh/Femp         0.11         0.11         0.11         0.12         0.1           Farebox Recovery         Frev/Fcost         31.2%         31.0%         32.0%         32.6%         34.7%	Service Effectiveness		Fpass/Frvh	127.66	137.27	142.64	119.07	123.38
Farebox Recovery Frev/Fcost 31.2% 31.0% 32.0% 32.6% 34.79	Service Effectiveness		Fpass/Frvm	10.33	10.86	11.14	9.48	10.23
,	Labor Efficiency (000)		Frvh/Femp	0.11	0.11	0.11	0.12	0.10
15	Farebox Recovery		Frev/Fcost		31.0%	32.0%	32.6%	34.7%

#### **GOLDEN GATE TRANSIT**

PARATRANSIT PERFORM	IANCE**		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000	)	Ppass	67	77	71	72	78
Revenue Vehicle Miles	(000)	Prvm	554	719	712	696	802
Revenue Vehicle Hours	s (000)	Prvh	40	46	43	42	44
Employee Equivalents	(FTE)	Pemp	N/A	N/A	N/A	37	8
Performance Concep	ts						
Cost Efficiency	(current \$)	Pcost/Prvh	\$28.95	\$32.87	\$35.73	\$38.64	\$40.21
Cost Efficiency	(constant FY96 \$)		\$28.95	\$31.96	\$34.74	\$37.57	\$39.10
Cost Effectiveness	(current \$)	Pcost/Ppass	\$17.28	\$19.64	\$21.54	\$22.69	\$22.78
Cost Effectiveness	(constant FY96 \$)		\$17.28	\$19.09	\$20.94	\$22.06	\$22.15
Service Effectiveness		Ppass/Prvh	1.68	1.67	1.66	1.70	1.77
Service Effectiveness		Ppass/Prvm	0.12	0.11	0.10	0.10	0.10
Labor Efficiency (000)		Prvh/Pemp	N/A	N/A	N/A	1.14	5.56
Farebox Recovery		Prev/Pcost	2.1%	7.7%	6.8%	6.8%	17.6%

<sup>\*</sup> Fixed Route Bus Service does not include Club Bus Service. Since Club Bus Service is a subscription service it is not included in this summary.

\*\* GGBHTD began ADA paratransit service in FY 94. FY 95 statistics for intercounty paratransit service only. FY 96, 97, 98, & 99 statistics include local Marin paratransit services.

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## **Livermore-Amador Valley Transit Authority (LAVTA)**

1362 Rutan Court, Suite 100 Livermore, CA 94550 (925) 455-7555

#### **INFORMATION CURRENT AS OF JULY 2001**

#### **GENERAL DESCRIPTION**

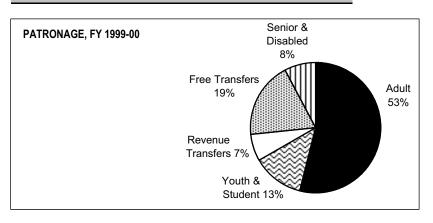
Starting Year	1986
Organization Type	Joint Powers Agency
Governing Body	7-member Board of Directors
Board Selection	Appointed by Alameda County Supervisors and city councils
Contract Service	ATC/Vancom Inc., vehicle operations and maintenance

#### **SERVICE AREA**

Square Miles	40
Population	171,652

LAVTA's service area includes the cities of Livermore, Pleasanton, Dublin, and the unincorporated areas of eastern Alameda County, with commuter service to Contra Costa County and Silicon Valley.

FARE STRUCTURE, FY 1999-00					
Category	Single Fare Local Routes	Monthly Pass			
Adult	\$1.00	-			
Youth (under 5)	FREE	-			
Student	\$1.00	-			
Senior	\$0.35	\$7.50			
Disabled	\$0.35	\$7.50			
Transfer	FREE	-			
Inter-Operator Transfer	\$0.25	-			



#### SYSTEM CHARACTERISTICS

Active fleet 67 motor buses

17 demand response

Total employees 135

Routes 23

#### **Hours of Operation**

 Monday - Friday
 4:27 am - 12:21 am

 Saturday
 6:53 am - 12:33 am

 Sunday
 7:23 am - 11:17 pm

#### INTER-OPERATOR COORDINATION

#### **Inter-Operator Connections:**

CCCTA

BART

#### Joint Fare Instruments and Transfers:

**CCCTA Transfer** 

**BART Transfer** 

SOURCE:

FY 2002 Claim for Transportation Development Act and State Transit Assistant Funds

#### **LAVTA**

SYSTEM-WIDE BUDGET			1995-96	1996-97	1997-98	1998-99	1999-00
Operating Costs (000)							
Fixed Route Bus		Bcost	\$4,303	\$5,010	\$5,517	\$6,074	\$6,901
Paratransit		Pcost	275	230	311	386	451
Total Costs			\$4,578	\$5,240	\$5,828	\$6,460	\$7,352
Operating Revenue (0	00)						
Farebox:	Fixed Route Bus	B <i>rev</i>	\$645	\$704	\$968	\$1,153	\$1,471
	Paratransit	P <i>rev</i>	16	28	39	43	46
Total Farebox Revenue	<b>:</b>		\$661	\$732	\$1,007	\$1,195	\$1,517
Non-Fare Revenue			0	0	0	66	182
Property Tax			0	0	0	0	0
County Sales Tax			0	46	52	62	0
TDA			3,690	4,120	5,025	4,660	5,063
STA			379	263	337	324	524
Federal Transit Grants			387	406	81	57	179
Other			149	449	100	95	127
Total Revenue			\$5,267	\$6,016	\$6,602	\$6,460	\$7,593
FIXED-ROUTE BUS PERFO	DRMANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)	)	Bpass	981	1,135	1,433	1,594	1,836
Revenue Vehicle Miles	(000)	Brvm	1,147	1,220	1,585	1,678	1,778
Revenue Vehicle Hours	s (000)	Brvh	71	76	99	107	113
Employee Equivalents	(FTE)	Ветр	74	75	116	128	122
Performance Concept	ts						
Cost Efficiency	(current \$)	Bcost/Brvh	\$60.33	\$66.26	\$55.91	\$56.86	\$61.15
Cost Efficiency	(constant FY96 \$)		\$60.33	\$64.42	\$52.93	\$51.91	\$53.50
Cost Effectiveness	(current \$)	Bcost/Bpass	\$4.39	\$4.42	\$3.85	\$3.81	\$3.76
Cost Effectiveness	(constant FY96 \$)		\$4.39	\$4.29	\$3.64	\$3.48	\$3.29
Service Effectiveness		Bpass/Brvh	13.75	15.00	14.52	14.93	16.27
Service Effectiveness		Bpass/Brvm	0.86	0.93	0.90	0.95	1.03
Labor Efficiency (000)		Brvh/Bemp	0.96	1.01	0.85	0.83	0.93
Farebox Recovery		Brev/Bcost	15.0%	14.1%	17.5%	19.0%	21.3%
PARATRANSIT PERFORM	ANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)		Ppass	22	27	30	34	36
Revenue Vehicle Miles	(000)	Prvm	145	169	195	232	235
Revenue Vehicle Hours	s (000)	P <i>rvh</i>	12	11	13	14	16
Employee Equivalents	(FTE)	Pemp	7	8	10	11	13
Performance Concept	ts						
Cost Efficiency	(current \$)	Pcost/Prvh	\$22.92	\$20.63	\$24.82	\$26.69	\$28.10
Cost Efficiency	(constant FY96 \$)		\$22.92	\$20.06	\$23.50	\$24.37	\$24.59
Cost Effectiveness	(current \$)	Pcost/Ppass	\$12.50	\$8.63	\$10.52	\$11.26	\$12.55
Cost Effectiveness	(constant FY96 \$)	-	\$12.50	\$8.39	\$9.96	\$10.28	\$10.98
Service Effectiveness		Ppass/Prvh	1.83	2.39	2.36	2.37	2.24
Service Effectiveness		Ppass/Prvm	0.15	0.16	0.15	0.15	0.15
Labor Efficiency (000)		Prvh/Pemp	1.71	1.39	1.25	1.32	1.23
Farebox Recovery		Prev/Pcost	5.8%	12.2%	12.5%	11.0%	10.2%



#### **VINE**

1804 Soscol Avenue, Suite 200 Napa, CA 94559-1346 (800) 696-6443

#### **INFORMATION CURRENT AS OF JULY 2001**

#### **GENERAL DESCRIPTION**

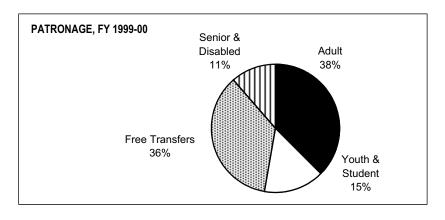
Starting Year	1974 (VINE); 1991 (NVT)
Organization Type	Municipal transit
Governing Body	City of Napa
Board Selection	Board is comprised of the City Council of Napa
Contract Service	ATC Management

#### **SERVICE AREA**

Square Miles	82.5
Population	121,000

The VINE's service area encompasses the City of Napa and some unincorporated areas of Napa County. VINE Route 10's service area includes the Highway 29 corridor in Napa County. Intercity VanGo, operated by The Volunteer Center of Napa, is the countywide ADA paratransit provider for both of these operators.

FARE STRUCTURE, FY 1999-00					
Category	Single Fare*	VINE 20-Ride Pass	VINE Rte.10 Monthly Pass		
Adult	\$1.00	\$17.00	\$40.00		
Youth (6-12)	\$0.75	-	\$30.00		
Student (13-18)	\$0.75	\$10.00	\$30.00		
Senior	\$0.50	\$8.00	\$20.00		
Disabled	\$0.50	\$8.00	\$20.00		
Transfer	FREE	-	-		
*for the first zone; each additional zone is an additional \$0.50					



### SYSTEM CHARACTERISTICS Active fleet 23 motor buses

Total employees	40
Routes	8
local	8

#### **Hours of Operation**

Monday - Friday	5:20 am - 7:50 pm
Saturday	6:30 am - 7:30 pm
Sunday	8:30 am - 5:30 pm*
*limited service	

#### INTER-OPERATOR COORDINATION

#### **Inter-Operator Connections:**

Vallejo Transit

Benicia Transit

American Canyon Transit

Yountville Shuttle

#### SOURCE:

FY 2002 Claim for Transportation Development Act and State Transit Assistant Funds

#### VINE\*

SYSTEM-WIDE BUDGET			1995-96	1996-97	1997-98	1998-99	1999-00
Operating Costs (000)							
Fixed Route Bus		Bcost	\$2,102	\$1,996	\$2,034	\$2,125	\$2,87
Operating Revenue (00	00)						
Farebox:	Fixed Route Bus	Brev	\$382	\$442	\$495	\$523	\$51
Non-Fare Revenue			18	18	21	24	
TDA			1113	1003	1017	979	224
STA			144	208	207	230	20
Federal Transit Grants			397	280	295	503	42
Other			48	45	0	0	5
Total Revenue			\$1,720	\$1,554	\$1,541	\$1,736	\$2,93
FIXED-ROUTE BUS PERFO	RMANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)		Bpass	720	833	920	864	85
Revenue Vehicle Miles	(000)	Brvm	574	576	582	557	62
Revenue Vehicle Hours	(000)	Brvh	37	38	39	38	4
Employee Equivalents (	FTE)	Ветр	33	33	34	39	4
Performance Concepts	s						
Cost Efficiency	(current \$)	Bcost/Brvh	\$56.81	\$52.53	\$52.57	\$56.19	\$71.3
Cost Efficiency	(constant FY96 \$)		\$56.81	\$51.07	\$49.77	\$51.30	\$62.4
Cost Effectiveness	(current \$)	Bcost/Bpass	\$2.92	\$2.40	\$2.21	\$2.46	\$3.3
Cost Effectiveness	(constant FY96 \$)		\$2.92	\$2.33	\$2.09	\$2.25	\$2.9
Service Effectiveness		Bpass/Brvh	19.46	21.92	23.76	22.84	21.1
Service Effectiveness		Bpass/Brvm	1.25	1.45	1.58	1.55	1.3
Labor Efficiency (000)		Brvh/Bemp	1.12	1.15	1.14	0.97	0.9
Farebox Recovery		Brev/Bcost	18.2%	22.1%	24.4%	24.6%	18.09
INTERCITY VIN	IFGO						
SYSTEM-WIDE BUDGET	1200		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Costs (000)							
Fixed Route Bus		Pcost	\$666	\$703	\$732	\$870	\$87
Operating Revenue (00	00)						
Farebox:	Fixed Route Bus	P <i>rev</i>	\$55	\$69	\$63	\$79	\$12
TDA			601	599	778	713	76
Other			0	6	16	0	(
Total Revenue			\$656	\$674	\$857	\$792	\$88
PARATRANSIT PERFORMA	ANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data  Total Passengers (000)		Dunne	40	44	0.4	40	4
- · · · · ·		Ppass	40	41	34	43	4
Revenue Vehicle Miles	· ,	Prvm	216	240	215	258	25
Revenue Vehicle Hours	· ,	Prvh	13	13	14	15	1
Employee Equivalents (	· · ·	Pemp	13	7	9	20	2
Performance Concepts							
Cost Efficiency	(current \$)	Pcost/Prvh	\$51.23	\$54.08	\$53.94	\$57.32	\$57.3
Cost Efficiency	(constant FY96 \$)		\$51.23	\$52.58	\$51.07	\$52.33	\$50.1
Cost Effectiveness	(current \$)	Pcost/Ppass	\$16.65	\$17.15	\$21.50	\$20.24	\$20.2
Cost Effectiveness	(constant FY96 \$)		\$16.65	\$16.67	\$20.36	\$18.48	\$17.7
Service Effectiveness		Ppass/Prvh	3.08	3.15	2.51	2.83	2.8
Service Effectiveness		Ppass/Prvm	0.19	0.17	0.16	0.17	0.1
Labor Efficiency (000)		Prvh/Pemp	1.00	1.86	1.47	0.76	0.7
Farebox Recovery		Prev/Pcost	8.3%	9.9%	8.6%	9.1%	13.9%
* Prior to FY1998-99, bus service	e included The VINE and Napa						13.9

<sup>\*</sup> Prior to FY1998-99, bus service included The VINE and Napa Valley Transit. In 1999, these operations were combined into what is currently the VINE service.

\*\* Operator has noted inconsistencies in reportings for FY 1996-97 and 1997-98.



#### San Francisco Municipal Railway

949 Presidio Avenue San Francisco, CA 94120 (415) 673-6864

#### **INFORMATION CURRENT AS OF JULY 2001**

#### **GENERAL DESCRIPTION**

Starting Year	1912
Organization Type	Municipal Transit Agency
Governing Body	7-member Board under the Municipal Transporation Agency
Board Selection	Appointed by the mayor of San Francisco

#### **SERVICE AREA**

Square Miles	48.6
Population	792,049

Muni's service area includes the City and County of San Francisco.

FARE STRUCTURE, FY 1999-00							
Category	Single Fare	Cable Car	Monthly Pass				
Adult	\$1.00	\$2.00	\$35.00				
Youth	\$0.35	\$2.00	\$8.00				
Senior	\$0.35	\$2.00	\$8.00				
Disabled	\$0.35	\$2.00	\$8.00				
Transfer	FREE	-	-				

MODAL RIDERSHIP, FY 1999-00	Cable Car 4%  Trolley Bus 35%
	Motor Bus 43%

SYSTEM CHARACTERISTICS					
Active fleet	40 cable car				
	172 light rail				
	499 motor bus				
	330 trolley bus				
Total employees	3758				
Routes	80				
local	64				
express	16				

#### **Hours of Operation**

Monday - Sunday 24 hours

#### INTER-OPERATOR COORDINATION

#### **Inter-Operator Connections**

AC Transit Caltrain

BART Vallejo Transit

SamTrans

Oakland/Alameda Ferry

GGHTBD (Bus & Ferry)

#### **Joint Fare Instruments and Transfers:**

AC/Muni Joint Pass

Muni FastPass on BART

Caltrain/Muni (Peninsula Pass)

Muni/Vallejo Ferry Joint Pass

Muni/Golden Gate Joint Pass

**BART Plus** 

BART/Muni&East Bay Ferry/Muni Transfer

SOURCE:

FY 2000 National Transit Database Report submitted to the Federal Transit Administration

#### SF MUNI

OF MICHI			4005.00	4000.00	400= 00	4000.00	4000 00
SYSTEM-WIDE BUDGET			1995-96	1996-97	1997-98	1998-99	1999-00
Operating Costs (000)		Doort					
Motor Bus		Bcost	\$121,323	\$122,117	\$123,346	\$138,362	\$160,789
Trolley Bus		Tcost	73,393	78,146	84,525	95,357	\$111,979
Cable Car		Ccost	17,155	18,125	27,238	28,610	\$30,257
Light Rail		Rcost	51,419	54,305	73,544	77,012	\$92,461
Paratransit		Pcost	9,763	9,857	10,234	11,285	\$14,094
Total Costs			\$273,053	\$282,550	\$318,887	\$350,626	\$409,580
Operating Revenue (00	00)		•				
Farebox:	Motor Bus*	Brev	\$38,641	\$39,355	\$40,290	\$40,759	\$42,628
	Trolley Bus	Trev	\$33,444	\$35,406	\$33,615	\$34,314	\$34,697
	Cable Car	Crev	\$6,201	\$6,558	\$6,585	\$6,379	\$3,965
	Light Rail	Rrev	\$15,787	\$16,096	\$16,880		
	Paratransit	Prev				\$15,632	\$17,844
Total Carabay Daysania	Faratransit	riev	\$673	\$592	\$519	\$567	\$765
Total Farebox Revenue			\$94,746	\$98,007	\$97,889	\$97,651	\$99,899
Non-Fare Revenue			2,651	3,229	4,504	8,923	10,644
Property Tax			0	0	0	0	0
County Sales Tax			3,800	4,700	6,937	9,838	14,423
TDA			24,228	25,794	27,829	30,053	30,131
STA			6,964	7,023	7,276	9,741	8,498
Federal Transit Grants			2,468	3,001	546	1,068	16,923
Other			138,196	140,796	168,815	193,463	229,062
Total Revenue							
MOTOR BUS PERFORMAN	CE		\$273,053 1995-96	\$282,550 1996-97	\$313,796 1997-98	\$350,738 1998-99	\$409,580 1999-00
Operating Data	<u></u>		1000 00	1000 01	1007 00	1000 00	1000 00
Total Passengers (000)		Bpass	89,896	89,826	92,845	92,978	96,394
Revenue Vehicle Miles (	(000)	Brvm	12,052	12,119	12,298	12,388	12,396
Revenue Vehicle Hours	(000)	Brvh	1,317	1,328	1,360	1,377	1,377
Employee Equivalents (I		Ветр	1,434	1,392	1,395	1,529	1,453
Performance Concepts							
Cost Efficiency	(current \$)	Bcost/Brvh	\$92.12	\$91.96	\$90.70	\$100.49	\$116.76
Cost Efficiency	(constant FY96 \$)		\$92.12	\$89.41	\$85.86	\$91.74	\$102.16
Cost Effectiveness	(current \$)	Bcost/Bpass	\$1.35	\$1.36	\$1.33	\$1.49	\$1.67
Cost Effectiveness	(constant FY96 \$)		\$1.35	\$1.32	\$1.26	\$1.36	\$1.46
Service Effectiveness		Bpass/Brvh	68.26	67.64	68.27	67.53	70.00
Service Effectiveness		Bpass/Brvm	7.46	7.41	7.55	7.51	7.78
Labor Efficiency (000)		Brvh/Bemp	0.92	0.95	0.97	0.90	0.95
		Brev/Bcost					26.5%
Farebox Recovery TROLLEY BUS PERFORMA	NCF	Brew Beest	31.8% <b>1995-96</b>	32.2% <b>1996-97</b>	32.7% 1997-98	29.5% <b>1998-99</b>	1999-00
Operating Data							
Total Passengers (000)		Tpass	77,807	80,811	77,463	78,275	78,461
Revenue Vehicle Miles (	(000)	Trvm	7,096	7,105	6,872	7,027	7,065
Revenue Vehicle Hours	(000)	T <i>rvh</i>	1,002	1,007	987	1,007	1,015
Employee Equivalents (I	<u> </u>	Тетр	1,031	1,072	1,044	1,165	1,159
Performance Concepts							
Cost Efficiency	(current \$)	Tcost/Trvh	\$73.25	\$77.60	\$85.65	\$94.72	\$110.36
Cost Efficiency	(constant FY96 \$)		\$73.25	\$75.45	\$81.09	\$86.47	\$96.56
Cost Effectiveness	(current \$)	Tcost/Tpass	\$0.94	\$0.97	\$1.09	\$1.22	\$1.43
Cost Effectiveness	(constant FY96 \$)		\$0.94	\$0.94	\$1.03	\$1.11	\$1.25
Service Effectiveness		Tpass/Trvh	77.65	80.25	78.50	77.75	77.33
Service Effectiveness		Tpass/Trvm	10.96	11.37	11.27	11.14	11.11
Labor Efficiency (000)		Trvh/Temp		0.94			
		· · · · · · · · · · · · · · · · · · ·	0.97		0.95	0.86	0.88
Farebox Recovery		Trev/Tcost	2 <b>4</b> 5.6%	45.3%	39.8%	36.0%	31.0%

#### **SF MUNI**

CABLE CAR PERFORMAN	ICE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)	)	Cpass	9,617	9,834	9,883	9,701	9,206
Revenue Vehicle Miles	(000)	Crvm	532	520	518	494	524
Revenue Vehicle Hours	s (000)	Crvh	132	129	129	121	130
Employee Equivalents	(FTE)	Cemp	257	266	326	332	354
Performance Concept	ts						
Cost Efficiency	(current \$)	Ccost/Crvh	\$129.96	\$140.50	\$211.81	\$236.58	\$233.33
Cost Efficiency	(constant FY96 \$)		\$129.96	\$136.61	\$200.52	\$215.99	\$204.14
Cost Effectiveness	(current \$)	Ccost/Cpass	\$1.78	\$1.84	\$2.76	\$2.95	\$3.29
Cost Effectiveness	(constant FY96 \$)		\$1.78	\$1.79	\$2.61	\$2.69	\$2.88
Service Effectiveness		Cpass/Crvh	72.86	76.23	76.85	80.22	71.00
Service Effectiveness		Cpass/Crvm	18.08	18.91	19.07	19.62	17.58
Labor Efficiency (000)		Crvh/Cemp	0.51	0.48	0.39	0.36	0.37
Farebox Recovery		Crev/Ccost	36.1%	36.2%	24.2%	22.3%	13.1%
LIGHT RAIL PERFORMAN	CE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)	)	Rpass	36,728	36,738	38,898	35,660	41,610
Revenue Vehicle Miles	(000)	Rrvm	3,694	3,739	3,778	4,015	4,314
Revenue Vehicle Hours	s (000)	Rrvh	363	368	378	426	474
Employee Equivalents	(FTE)	Remp	643	638	785	822	792
Performance Concept	ts						
Cost Efficiency	(current \$)	Rcost/Rrvh	\$141.65	\$147.57	\$194.36	\$180.61	\$195.06
Cost Efficiency	(constant FY96 \$)		\$141.65	\$143.48	\$184.00	\$164.89	\$170.65
Cost Effectiveness	(current \$)	Rcost/Rpass	\$1.40	\$1.48	\$1.89	\$2.16	\$2.22
Cost Effectiveness	(constant FY96 \$)		\$1.40	\$1.44	\$1.79	\$1.97	\$1.94
Service Effectiveness		Rpass/Rrvh	101.18	99.83	102.80	83.63	87.78
Service Effectiveness		Rpass/Rrvm	9.94	9.83	10.30	8.88	9.64
Labor Efficiency (000)		Rrvh/Remp	0.56	0.58	0.48	0.52	0.60
Farebox Recovery		Rrev/Rcost	30.7%	29.6%	23.0%	20.3%	19.3%
PARATRANSIT PERFORM	ANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)	)	Ppass	420	422	418	436	510
Revenue Vehicle Miles	(000)	Prvm	737	812	755	828	803
Revenue Vehicle Hours	s (000)	Prvh	85	83	76	82	84
Employee Equivalents	(FTE)	Pemp					
Performance Concept	ts						
Cost Efficiency	(current \$)	Pcost/Prvh	\$114.86	\$118.76	\$135.15	\$138.10	\$167.88
Cost Efficiency	(constant FY96 \$)		\$114.86	\$115.47	\$127.95	\$126.08	\$146.88
Cost Effectiveness	(current \$)	Pcost/Ppass	\$23.25	\$23.36	\$24.45	\$25.90	\$27.62
Cost Effectiveness	(constant FY96 \$)		\$23.25	\$22.71	\$23.15	\$23.65	\$24.16
Service Effectiveness		Ppass/Prvh	4.94	5.08	5.53	5.33	6.08
Service Effectiveness		Ppass/Prvm	0.57	0.52	0.55	0.53	0.64
Labor Efficiency (000)		Prvh/Pemp					
Farebox Recovery		Prev/Pcost	6.9%	6.0%	5.1%	5.0%	5.4%
*Only total farebox revenue is r	raparted by Muni for Mater Bug. T	Trolley Rue Cable Car an	d Light Bail convises. I	Earabay rayanyaa far th	acco modes are MTC o	etimates based on mo	dal abara of total

<sup>\*</sup>Only total farebox revenue is reported by Muni for Motor Bus, Trolley Bus, Cable Car, and Light Rail services. Farebox revenues for these modes are MTC estimates based on modal share of total ridership. Farebox revenue for Paratransit is reported information. Due to a clarification in reporting, modal farebox revenue estimates in the 2000 and 2001 editions may differ slightly from previous editions of the Statistical Summary.

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# samTrans

#### San Mateo County Transit District

1250 San Carlos Avenue San Carlos, CA 94070 (650) 508-6200

#### **INFORMATION CURRENT AS OF JULY 2001**

#### **GENERAL DESCRIPTION**

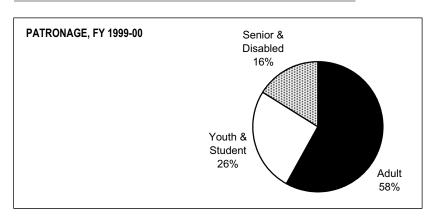
Starting Year	1975
Organization Type	Transit District created by the State Legislature
Governing Body	9-member Board of Directors
Board Selection	5 elected officials from the cities and county of San Mateo, 3 citizen appointees, 1 appointed transporation expert
Contract Service	MV Transportation

#### **SERVICE AREA**

Square Miles	448
Population	712.700

SamTrans' serivce area includes the cities of Atherton, Belmont, Burlingame, Colma, Daly City, East Palo Alto, Foster City, Hillsborough, Menlo Park, Millbrae, Pacifica, Palo Alto, Redwood City, San Bruno, San Carlos, San Mateo, South San Francisco, and outlying areas in San Mateo County. Express and local service to San Francisco Transbay Terminal, and to northern Santa Clara County.

FARE STRUCTURE, FY 1999-00						
Category	Single Fare	Express Routes*	Monthly Pass			
Adult	\$1.10	\$2.50-\$3.00	\$38.00			
Youth (under 17)	\$0.75	\$1.25	\$22.00			
Senior	\$0.50	\$1.25-\$3.00	\$18.00			
Disabled**	\$0.50	\$1.00-\$2.50	\$18.00			
Transfer	FREE	-	-			
* Express routes: 1F, 7F, 16F, 17F, 18F, 19F, 41F, 47F, 48F, and 49F.  ** Fare for Redi-Wheels (Demand Response) is \$1.00						



SYSTEM CHARACTERISTICS				
Active fleet	323 motor buses			
	60 vans			
Total employees	558			
Routes	76			
local	66			
express	10			

#### **Hours of Operation**

Monday - Friday 4:47 am - 2:15 am Saturday/Sunday 4:57 am - 2:23 am

#### INTER-OPERATOR COORDINATION

#### **Coordinated Schedules:**

Caltrain

#### **Other Connections:**

AC Transit SCVTA

BART Dumbarton Express

GGBHTD Muni

#### **Joint Fare Instruments and Transfers:**

AC/SamTrans Transbay Transfer
Peninsula Pass (Caltrain/Muni/SCVTA)
SamTrans/SCVTA Transfer

Muni/SamTrans (Route 24b)

#### SOURCE:

FY 2002 National Transit Database Report submitted to the Federal Transit Administration

#### SAMTRANS SYSTEM-WIDE BUDGET

SYSTEM-WIDE BUDGET			1995-96	1996-97	1997-98	1998-99	1999-00
Operating Costs (000)							
Fixed Route Bus		Bcost	\$49,674	\$50,315	\$54,110	\$51,615	\$71,040
Paratransit		Pcost	4,021	4,180	4,297	4,468	4,926
Total Costs			\$53,695	\$54,495	\$58,407	\$56,083	\$75,966
Operating Revenue (00	00)						
Farebox:	Fixed Route Bus	Brev	\$13,516	\$13,951	\$14,158	\$15,612	\$14,918
	Paratransit	P <i>rev</i>	233	266	230	284	278
Total Farebox Revenue			\$13,749	\$14,217	\$14,388	\$15,896	\$15,196
Non-Fare Revenue			518	593	628	747	1,008
Property Tax			0	0	0	0	0
County Sales Tax			20,344	13,993	27,530	21,477	26,901
TDA			16,869	24,163	26,042	27,513	27,703
STA			1,096	1,735	1,682	2,158	2,038
Federal Transit Grants			17	65	31	51	1
Other			1,102	209	141	267	3,117
Total Revenue			\$53,695	\$54,975	\$70,443	\$68,109	\$75,965
EIVED DOUTE BUS DEDEO	DMANCE			•	•		
FIXED-ROUTE BUS PERFO Operating Data	KWANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Total Passengers (000)		Bpass	18,900	18,368	18.649	18,162	17,729
Revenue Vehicle Miles (	(000)	Brvm	7,855	7,474	8,838	7,679	7,895
Revenue Vehicle Hours	,	Brvh	608	575	680	592	617
Employee Equivalents (	,	Bemp	506	529	536	528	528
Performance Concepts	•	26p	300	323	330	320	320
Cost Efficiency	(current \$)	Bcost/Brvh	\$81.70	\$87.50	\$79.52	\$87.16	\$115.05
Cost Efficiency	(constant FY96 \$)		\$81.70	\$85.08	\$75.28	\$79.57	\$100.65
Cost Effectiveness	(current \$)	Bcost/Bpass	\$2.63	\$2.74	\$2.90	\$2.84	\$4.01
Cost Effectiveness	(constant FY96 \$)		\$2.63	\$2.66	\$2.75	\$2.59	\$3.51
Service Effectiveness		Bpass/Brvh	31.09	31.94	27.41	30.67	28.71
Service Effectiveness		Bpass/Brvm	2.41	2.46	2.11	2.37	2.25
Labor Efficiency (000)		Brvh/Bemp	1.20	1.09	1.27	1.12	1.17
Farebox Recovery		Brev/Bcost	27.2%	27.7%	26.2%	30.2%	21.0%
PARATRANSIT PERFORMA	NCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)		Ppass	185	194	185	188	196
Revenue Vehicle Miles (	(000)	Prvm	1,403	1,354	1,356	1,574	1,583
Revenue Vehicle Hours	(000)	Prvh	104	108	117	125	127
Employee Equivalents (	FTE)	Pemp	98	130	132	135	135
Performance Concepts	s						
Cost Efficiency	(current \$)	Pcost/Prvh	\$38.66	\$38.70	\$36.73	\$35.74	\$38.80
Cost Efficiency	(constant FY96 \$)		\$38.66	\$37.63	\$34.77	\$32.63	\$33.95
Cost Effectiveness	(current \$)	Pcost/Ppass	\$21.73	\$21.55	\$23.23	\$23.77	\$25.10
Cost Effectiveness	(constant FY96 \$)		\$21.73	\$20.95	\$21.99	\$21.70	\$21.96
Service Effectiveness		Ppass/Prvh	1.78	1.80	1.58	1.50	1.55
Service Effectiveness		Ppass/Prvm	0.13	0.14	0.14	0.12	0.12
Labor Efficiency (000)		Prvh/Pemp	1.06	0.83	0.89	0.93	0.94
Farebox Recovery		Prev/Pcost	5.8%	6.4%	5.4%	6.4%	5.6%
			2.070	3,0	3,0	3,0	3.370



## SANTA CLARA VALLEY TRANSPORATION AUTHORITY

3331 North First Street San Jose, CA 95134-1906 (408) 321-2300

#### **INFORMATION CURRENT AS OF JULY 2001**

#### **GENERAL DESCRIPTION**

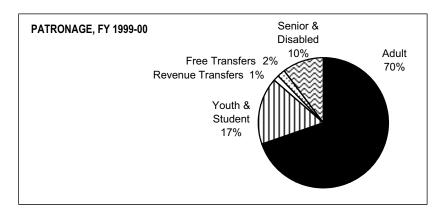
Starting Year	1972
Organization Type	Transit District created by the State Legislature
Governing Body	12-member Board of Directors
Board Selection	10 members and 4 alternates from cities within service area
	2 members and 1 alternate from Santa Clara County

#### **SERVICE AREA**

Square Miles	326	
Population	1,660,000	

VTA's service area encompasses the cities of Campbell, Cupertino, Gilroy, Los Altos, Los Altos Hills, Los Gatos, Milpitas, Monte Sereno, Morgan Hill, Mountain View, Palo Alto, San Jose, Santa Clara, Saratoga, Sunnyvale, and unincorporated Santa Clara County, as well as adjacent areas of San Mateo County.

FARE STRUCTURE, FY 1999-00						
Category	Single Fare	Monthly Pass				
Adult	\$1.25	\$39.00				
Youth (5-17)	\$0.70	\$22.00				
Senior	\$0.40	\$9.00				
Disabled	\$0.40	\$9.00				
Express	\$2.00	\$63.00				



SYSTEM CHARACTERISTICS				
Active fleet	525 motor buses			
	55 light rail			
Total employees	2462			
Routes	80			
local	59			
limited stop	7			
express	11			
light rail	3			

#### **Hours of Operation**

Monday - Sunday 24 hours

#### INTER-OPERATOR COORDINATION

#### Inter-Operator Connections:

Caltrain SamTrans
BART AC Transit
Amtrak Hwy 17 Express
Altamont Commuter Express

**Dumbarton Express** 

#### **Joint Fare Instruments and Transfers:**

AC/VTA Transfer/Pass

Caltrain Monthly Pass

SamTrans/VTA Pass

VTA/BART Transfer

VTA/DB Transfer/Pass

**BART Plus Pass** 

Hwy 17 Express/VTA Transfer/Pass

ACE Pass

SOURCE:

FY 2002 Claim for Transportation Development Act and State Transit Assistant Funds

#### **VTA**

VIA							
SYSTEM-WIDE BUDGET			1995-96	1996-97	1997-98	1998-99	1999-00
Operating Costs (000)							
Fixed Route Bus		Bcost	\$132,929	\$134,397	\$148,178	\$161,451	\$186,269
Light Rail		Rcost	26,668	26,597	27,676	30,052	39,440
Paratransit		Pcost	6,066	9,313	12,560	14,510	18,702
Total Costs			\$165,663	\$170,307	\$188,415	\$206,014	\$244,412
Operating Revenue (00	00)						
Farebox:	Fixed Route Bus	Brev	\$18,385	\$21,072	\$23,937	\$24,531	\$27,985
	Light Rail	Rrev	3,138	2,561	3,264	2,539	3,816
	Paratransit	Prev	523	854	1,063	1,286	1,781
Total Farebox Revenue			\$22,046	\$24,487	\$28,264	\$28,355	\$33,582
Non-Fare Revenue			1,441	1,944	2,802	3,655	5,709
Property Tax			0	0	0	0	0
County Sales Tax			122,274	128,969	113,055	143,712	121,180
TDA			49,491	64,676	67,829	62,528	75,309
STA			2,718	3,819	3,926	4,457	4,364
Federal Transit Grants			148	164	59	11,656	6,051
Other			7,172	9,336	10,460	16,540	17,095
Total Revenue			\$205,292	\$233,395	\$226,395	\$270,902	\$263,288
FIXED-ROUTE BUS PERFO	PMANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data	NMANGE		1995-90	1330-37	1997-90	1330-33	1333-00
Total Passengers (000)		Bpass	42,625	45,888	46,118	47,487	47,008
Revenue Vehicle Miles (	(000)	Brvm	17,197	17,451	18,026	18,940	19,140
Revenue Vehicle Hours	,	Brvh	1,243	1,280	1,347	1,422	1,472
Employee Equivalents (I	· ,	Ветр	1,609	1,732	1,822	1,836	2,130
Performance Concepts		·	.,000	.,. 02	.,022	.,000	
Cost Efficiency	(current \$)	Bcost/Brvh	\$106.93	\$104.98	\$110.02	\$113.51	\$126.58
Cost Efficiency	(constant FY96 \$)		\$106.93	\$102.07	\$104.16	\$103.63	\$110.74
Cost Effectiveness	(current \$)	Bcost/Bpass	\$3.12	\$2.93	\$3.21	\$3.40	\$3.96
Cost Effectiveness	(constant FY96 \$)	,,,,,,	\$3.12	\$2.85	\$3.04	\$3.10	\$3.47
Service Effectiveness	(**************************************	Bpass/Brvh	34.29	35.84	34.24	33.39	31.94
Service Effectiveness		Bpass/Brvm	2.48	2.63	2.56	2.51	2.46
Labor Efficiency (000)		Brvh/Bemp	0.77	0.74	0.74	0.77	0.69
Farebox Recovery		Brev/Bcost	13.8%	15.7%	16.2%	15.2%	15.0%
		Brow Boool					
LIGHT RAIL PERFORMANC	E		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data  Total Passengers (000)		Dance	0.400	0.700	0.000	0.000	7.044
	(000)	Rpass	6,168	6,728	6,900	6,863	7,914
Revenue Vehicle Miles (	,	Rrvm	1,868	1,888	2,073	2,210	2,422
Revenue Vehicle Hours	· ,	Rrvh	119	119	134	141	163
Employee Equivalents (I	「I <b>C</b> )	Remp	280	267	269	282	332
Performance Concepts	3						
Cost Efficiency	(current \$)	Rcost/Rrvh	\$224.16	\$223.15	\$207.14	\$213.34	\$241.97
Cost Efficiency	(constant FY96 \$)		\$224.16	\$216.97	\$196.10	\$194.77	\$211.69
Cost Effectiveness	(current \$)	Rcost/Rpass	\$4.32	\$3.95	\$4.01	\$4.38	\$4.98
Cost Effectiveness	(constant FY96 \$)		\$4.32	\$3.84	\$3.80	\$4.00	\$4.36
Service Effectiveness		Rpass/Rrvh	51.85	56.45	51.64	48.72	48.55
Service Effectiveness		Rpass/Rrvm	3.30	3.56	3.33	3.11	3.27
Labor Efficiency (000)		Rrvh/Remp	0.43	0.45	0.50	0.50	0.49
Farebox Recovery		Rrev/Rcost	11.8%	9.6%	11.8%	8.4%	9.7%
			20				

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# MTC STATISTICAL SUMMARY OF BAY AREA TRANSIT OPERATORS

# **VTA**

PARATRANSIT PERFORM	ANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)		Ppass	379	446	529	646	779
Revenue Vehicle Miles	(000)	Prvm	1,511	1,994	2,492	3,523	7,399
Revenue Vehicle Hours	s (000)	Prvh	124	133	166	235	392
Employee Equivalents	(FTE)	Pemp					
Performance Concept	ts						
Cost Efficiency	(current \$)	Pcost/Prvh	\$48.81	\$70.06	\$75.60	\$61.77	\$47.66
Cost Efficiency	(constant FY96 \$)		\$48.81	\$68.12	\$71.57	\$56.39	\$41.70
Cost Effectiveness	(current \$)	Pcost/Ppass	\$16.01	\$20.88	\$23.74	\$22.45	\$24.00
Cost Effectiveness	(constant FY96 \$)		\$16.01	\$20.30	\$22.48	\$20.50	\$21.00
Service Effectiveness		Ppass/Prvh	3.05	3.35	3.18	2.75	1.99
Service Effectiveness		Ppass/Prvm	0.25	0.22	0.21	0.18	0.11
Labor Efficiency (000)		Prvh/Pemp					
Farebox Recovery		Prev/Pcost	8.6%	9.2%	8.5%	8.9%	9.5%

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# Santa Rosa City Bus

P.O. Box 1678 Santa Rosa, CA 95402 (707) 543-3325

#### **INFORMATION CURRENT AS OF JULY 2001**

#### **GENERAL DESCRIPTION**

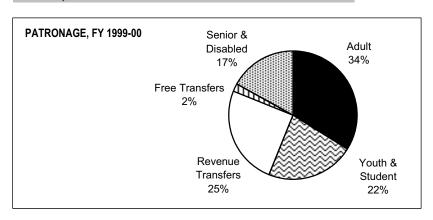
Starting Year	1958
Organization Type	Municipal transit agency
Governing Body	City Council
Board Selection	City Council

#### **SERVICE AREA**

Square Miles	41
Population	147,500

The Santa Rosa City Bus service area includes the area bounded by the Santa Rosa city limits, and some unincorporated Roseland areas.

FARE STRUCTURE, FY 1999-00				
Category	Single Fare Local Routes	Monthly Pass		
Adult	\$1.00	\$32.00		
		Ψ32.00		
Youth (under 5)	FREE	-		
Student (5-18)	\$0.75	\$5.00/\$10.00*		
Senior	\$0.50	\$16.00		
Disabled	\$0.50	\$16.00		
Transfer	FREE	-		
* summer only				



# SYSTEM CHARACTERISTICS

Active fleet 24 motor buses

Total employees 57
Routes 17

#### **Hours of Operation**

Monday - Friday 6:00 am - 8:30 pm
Saturday 6:00 am - 8:30 pm
Sunday 10:00 am - 5:30 pm

#### INTER-OPERATOR COORDINATION

#### **Inter-Operator Connections:**

**GGBHTD** 

Sonoma County Transit

Menocino Transit Authority

Lake County Transit

# Joint Fare Instruments and Transfers:

Sonoma Super Pass

Free Transfers from Santa Rosa City Bus

Free Transfers from Golden Gate Transit

### SOURCE:

FY 2002 Claim for Transportation Development Act and State Transit Assistant Funds

# **SANTA ROSA CITY BUS**

SYSTEM-WIDE BUDGET			1995-96	1996-97	1997-98	1998-99	1999-00
Operating Costs (000)	)						
Fixed Route Bus		Bcost	\$3,944	\$3,962	\$4,176	\$4,230	\$4,631
Paratransit		Pcost	295	292	351	374	\$401
Total Costs			\$4,239	\$4,254	\$4,527	\$4,604	\$5,032
Operating Revenue (C	000)						
Farebox:	Fixed Route Bus	Brev	\$1,026	\$1,139	\$1,119	\$1,304	\$1,417
	Paratransit	Prev	43	46	48	44	\$52
Total Farebox Revenue	e		\$1,069	\$1,185	\$1,167	\$1,348	\$1,469
Non-Fare Revenue			0	0	105	24	63
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			1,300	1,915	2,306	1,476	1,852
STA			0	0	237	225	301
Federal Transit Grants			1,412	1,060	479	1,572	1,711
Other			15	17	269	20	0
Total Revenue			\$3,797	\$4,177	\$4,563	\$4,665	\$5,398
FIXED-ROUTE BUS PERF	ORMANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000	)	B <i>pass</i>	1,801	1,871	1,965	1,919	2,178
Revenue Vehicle Miles	s (000)	B <i>rvm</i>	796	740	737	738	874
Revenue Vehicle Hours	s (000)	Brvh	64	59	60	58	67
Employee Equivalents	(FTE)	Ветр	58	63	55	61	51
Performance Concep	ts						
Cost Efficiency	(current \$)	Bcost/Brvh	\$62	\$67	\$70	\$73	\$69
Cost Efficiency	(constant FY96 \$)		\$62	\$65	\$66	\$66	\$61
Cost Effectiveness	(current \$)	Bcost/Bpass	\$2	\$2	\$2	\$2	\$2
Cost Effectiveness	(constant FY96 \$)		\$2	\$2	\$2	\$2	\$2
Service Effectiveness		Bpass/Brvh	28.23	31.71	32.92	33.04	32.56
Service Effectiveness		Bpass/Brvm	2.26	2.53	2.67	2.60	2.49
Labor Efficiency (000)		Brvh/Bemp	1.10	0.94	1.09	0.95	1.31
Farebox Recovery		Brev/Bcost	26.0%	28.7%	26.8%	30.8%	30.6%
PARATRANSIT PERFORM	IANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data	IANOL		1999-90	1990-97	1997-90	1990-99	1333-00
Total Passengers (000	)	Ppass	26	23	21	23	24
Revenue Vehicle Miles	s (000)	Prvm	198	172	170	67	69
Revenue Vehicle Hours	s (000)	Prvh	20	19	19	11	11
Employee Equivalents	(FTE)	Pemp	7	6	8	9	10
Performance Concep	te		<u> </u>				
Cost Efficiency	(current \$)	Pcost/Prvh	£1 <i>E</i>	£4 <i>E</i>	£10	<b>#22</b>	<b>#26</b>
Cost Efficiency	(constant FY96 \$)	PCOSt/PTVII	\$15	\$15	\$18	\$33	\$36
Cost Effectiveness	(current \$)	Deact/Dages	\$15	\$15	\$17	\$30	\$32
Cost Effectiveness	(constant FY96 \$)	Pcost/Ppass	\$11	\$13	\$17	\$16	\$17
Service Effectiveness	(CONSTAINT 190 \$)	Dance / Dank	\$11	\$12	\$16	\$15	\$15
Service Effectiveness		Ppass/Prvh	1.30	1.21	1.08	2.00	2.18
		Ppass/Prvm	0.13	0.13	0.12	0.34	0.35
Labor Efficiency (000)		Prvh/Pemp	3.08	3.17	2.42	1.27	1.10
Farebox Recovery		Prev/Pcost	14.6%	15.8%	13.7%	11.7%	13.0%



# **Sonoma County Transit**

355 West Robles Avenue Santa Rosa, CA 95407 (707) 585-7516

# **INFORMATION CURRENT AS OF JULY 2001**

#### **GENERAL DESCRIPTION**

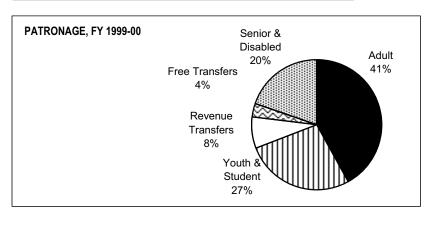
Starting Year	1980
Organization Type	County Transit Agency
Governing Body	Sonoma County Board of Supervisors
Board Selection	Sonoma County Board of Supervisors
Contract Service	ATC/Vancom Inc., Volunteer Center of Sonoma County

#### **SERVICE AREA**

Square Miles	340	
Population	219,950	

Service area encompasses all of Sonoma County, including the cities of Cloverdale, Cotati, Healdsburg, Petaluma, Rohnert Park, Santa Rosa, Sebastopol, Sonoma, and Windsor.

FARE STRUCTURE, FY 1999-00				
Category	Single Fare Local Routes	Single Fare Intercity Service	Monthly Pass	
Adult	\$0.85	\$1.05-\$2.55	\$40.00	
Youth (under 5)	FREE	FREE	-	
Student	\$0.65	\$0.85-\$2.10	\$30.00	
Senior	\$0.40	\$0.50-\$1.25	\$20.00	
Disabled	\$0.40	\$0.50-\$1.25	\$20.00	
Inter-Operator Transfer	\$0.25*	\$0.25*		
*credit				



# SYSTEM CHARACTERISTICS

Active fleet	54 motor buses			
Total employees	133			
Routes	22			
local	9			
intercity	13			
(4 routes with express service)				

(4 routes with express service)

# **Hours of Operation**

Monday - Friday	5:00 am - 11:00 pm
Saturday/Sunday	7:00 am - 9:00 pm

#### INTER-OPERATOR COORDINATION

# **Coordinated Schedules:**

Santa Rosa City Bus

Healdsburg Transit

GGBHTD

Petaluma Transit

Cloverdale Transit

#### **Joint Fare Instruments and Transfers:**

Sonoma Super Pass

Free Transfers from Santa Rosa City Bus

#### SOURCE:

FY 2002 Claim for Transportation Development Act and State Transit Assistant Funds

# SONOMA COUNTY TRANSIT\*

SYSTEM-WIDE BUDGET			1995-96	1996-97	1997-98	1998-99	1999-00
Operating Costs (000)							
Fixed Route Bus		Bcost	\$4,808	\$5,096	\$5,192	\$5,626	\$6,041
Paratransit		Pcost	394	453	518	476	707
Total Costs			\$5,202	\$5,549	\$5,710	\$6,102	\$6,748
Operating Revenue (00	00)						
Farebox:	Fixed Route Bus	B <i>rev</i>	\$1,167	\$1,454	\$1,425	\$1,527	\$1,512
	Paratransit	Prev	19	41	44	51	60
Total Farebox Revenue			\$1,186	\$1,495	\$1,469	\$1,578	\$1,572
Non-Fare Revenue			146	87	6	5	119
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			3,884	3631	3,791	4120	4753
STA			327	433	322	284	391
Federal Transit Grants			30	38	30	30	30
Other			0	0	124	84	199
Total Revenue			\$5,573	\$5,684	\$5,743	\$6,102	\$7,064
					•		
FIXED-ROUTE BUS PERFO	PRMANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data Total Passengers (000)		B <i>pass</i>	4 200	4 227	4 202	4.450	4 400
Revenue Vehicle Miles		Brvm	1,308	1,337	1,382	1,450	1,486
Revenue Vehicle Hours	,	Brvh	1,403	1,407	1,468	1,501	1,567
	· ,		81	82	87	92	95
Employee Equivalents (		Bemp	88	92	103	103	103
Performance Concepts		D 4/D 4-					
Cost Efficiency	(current \$)	Bcost/Brvh	\$59.36	\$62.15	\$60.01	\$61.08	\$63.75
Cost Efficiency	(constant FY96 \$)	D +/D	\$59.36	\$60.42	\$56.82	\$55.76	\$55.78
Cost Effectiveness	(current \$)	Bcost/Bpass	\$3.68	\$3.81	\$3.76	\$3.88	\$4.06
Cost Effectiveness	(constant FY96 \$)		\$3.68	\$3.71	\$3.56	\$3.54	\$3.56
Service Effectiveness		Bpass/Brvh	16.15	16.30	15.98	15.74	15.68
Service Effectiveness		Bpass/Brvm	0.93	0.95	0.94	0.97	0.95
Labor Efficiency (000)		Brvh/Bemp	0.92	0.89	0.84	0.89	0.92
Farebox Recovery		Brev/Bcost	24.3%	28.5%	27.4%	27.1%	25.0%
PARATRANSIT PERFORMA	ANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)		Ppass	28	29	21	24	25
Revenue Vehicle Miles	(000)	P <i>rvm</i>	251	292	325	367	299
Revenue Vehicle Hours	(000)	Prvh	15	18	19	20	22
Employee Equivalents (	FTE)	Pemp	12	18	20	20	30
Performance Concepts	s						
Cost Efficiency	(current \$)	Pcost/Prvh	\$26.27	\$25.17	\$28.00	\$23.81	\$32.12
Cost Efficiency	(constant FY96 \$)		\$26.27	\$24.47	\$26.51	\$21.74	\$28.10
Cost Effectiveness	(current \$)	Pcost/Ppass	\$14.07	\$15.62	\$24.45	\$19.88	\$28.32
Cost Effectiveness	(constant FY96 \$)		\$14.07	\$15.19	\$23.15	\$18.15	\$24.78
Service Effectiveness	,	Ppass/Prvh	1.87	1.61	1.15	1.20	1.13
Service Effectiveness		Ppass/Prvm	0.11	0.10	0.07	0.07	0.08
Labor Efficiency (000)		Prvh/Pemp	1.25	1.00	0.93	1.00	0.73
Farebox Recovery		Prev/Pcost	4.9%	9.1%	8.6%	10.8%	8.5%
. arobox recovery			7.370	3.170	0.070	10.070	0.570

<sup>\*</sup> Does not include services provided by Mendocino Transit Authority



# **Union City Transit**

34009 Alvarado Niles Road Union City, CA 94587 (510) 471-3232

13 motor buses

# **INFORMATION CURRENT AS OF JULY 2001**

#### **GENERAL DESCRIPTION**

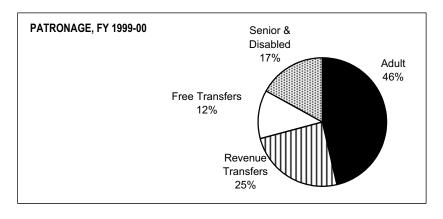
Starting Year	1975
Organization Type	Municipal Transit Agency
Governing Body	5-member elected city council
Contract Service	MV Transporation

#### **SERVICE AREA**

Square Miles	18
Population	68,000

Union City's service area encompasses the area within the city limits of Union City.

FARE STRUCTURE, FY 1999-00					
		Monthly			
Category	Single Fare	Pass			
Adult	\$1.10	\$33.00			
Youth (6-17)	\$1.10	\$33.00			
Senior	\$0.40	\$11.00			
Disabled	\$0.40	\$11.00			
Inter-Operator Transfer	\$0.25	n/a			



# SYSTEM CHARACTERISTICS

7.00.70 11001	10 motor bacco
	5 demand response

Total employees 43
Routes 6

#### **Hours of Operation**

Active fleet

Monday - Friday	4:15 am - 9:20 pm
Saturday	7:00 am - 7:30 pm
Sunday	8:00 am - 6:30 pm

# INTER-OPERATOR COORDINATION

#### **Inter-Operator Connections:**

**AC Transit** 

**Dumbarton Bridge Express** 

**BART** 

#### Joint Fare Instruments and Transfers:

**BART Plus Pass** 

#### SOURCE:

FY 2002 Claim for Transportation Development Act and State Transit Assistance Funds

# **UNION CITY TRANSIT**

SYSTEM-WIDE BUDGET			1995-96	1996-97	1997-98	1998-99	1999-00
Operating Costs (000)	)						
Fixed Route Bus		Bcost	\$1,373	\$1,432	\$1,409	\$1,541	\$1,845
Paratransit		Pcost			\$239	\$238	\$293
Total Costs			\$1,373	\$1,432	\$1,648	\$1,779	\$2,138
Operating Revenue (0	000)						
Farebox:	Fixed Route Bus	B <i>rev</i>	\$228	\$244	\$278	\$290	\$292
	Paratransit	P <i>rev</i>			\$8	\$10	\$10
Total Farebox Revenue	Э		\$228	\$244	\$286	\$299	\$302
Non-Fare Revenue			32	22	22	24	80
Property Tax			0	0	0	0	C
County Sales Tax			0	0	52	62	59
TDA			1,268	1,118	1,297	1,338	1,575
STA			0	0	87	52	43
Federal Transit Grants			5	48	8	3	37
Other			0	0	0	1	7
Total Revenue			\$1,532	\$1,432	\$1,752	\$1,779	\$2,104
FIXED-ROUTE BUS PERF	ORMANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000	)	Bpass	472	493	525	493	505
Revenue Vehicle Miles	(000)	Brvm	419	427	425	462	488
Revenue Vehicle Hours	s (000)	Brvh	31	31	31	34	36
Employee Equivalents	(FTE)	Ветр	29	33	40	43	47
Performance Concep	ts						
Cost Efficiency	(current \$)	Bcost/Brvh	\$44.09	\$46.24	\$45.47	\$45.58	\$51.43
Cost Efficiency	(constant FY96 \$)		\$44.09	\$44.96	\$43.05	\$41.61	\$45.00
Cost Effectiveness	(current \$)	Bcost/Bpass	\$2.91	\$2.91	\$2.68	\$3.13	\$3.66
Cost Effectiveness	(constant FY96 \$)		\$2.91	\$2.83	\$2.54	\$2.85	\$3.20
Service Effectiveness		Bpass/Brvh	15.16	15.90	16.94	14.58	14.07
Service Effectiveness		Bpass/Brvm	1.13	1.15	1.23	1.07	1.03
Labor Efficiency (000)		Brvh/Bemp	1.09	0.94	0.77	0.79	0.76
Farebox Recovery		Brev/Bcost	16.6%	17.0%	19.7%	18.8%	15.8%
PARATRANSIT PERFORM	IANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data			1000 00	100001	1001 00	1000 00	1000 00
Total Passengers (000	)	Ppass			7	5	7
Revenue Vehicle Miles	(000)	Prvm			32	23	31
Revenue Vehicle Hours	s (000)	Prvh			4	3	4
Employee Equivalents	(FTE)	Pemp			4	4	4
Performance Concep	ts						
Cost Efficiency	(current \$)	Pcost/Prvh			\$63.91	\$73.89	\$79.40
Cost Efficiency	(constant FY96 \$)	1 0001/1 11/1			\$60.51	\$67.46	\$69.46
Cost Effectiveness	(current \$)	Pcost/Ppass			\$36.57	\$48.14	\$42.18
Cost Effectiveness	(constant FY96 \$)	1 0000 1 pass			\$30.57	\$43.95	\$36.90
Service Effectiveness	(σσσ.α.π. 1 σσ ψ)	Ppass/Prvh			پر چې پېښتان 1.75	1.54	<del>پهنې مو</del>
Service Effectiveness		Ppass/Prvm			0.20	0.22	0.23
Labor Efficiency (000)		Prvh/Pemp			0.20	0.22	0.23
		Prev/Pcost					
Farebox Recovery		FIEV/ PCOSE			3.5%	4.1%	3.3%



# Vallejo Transit

555 Santa Clara Street Vallejo, CA 94590 (800) 640-2877

# **INFORMATION CURRENT AS OF JULY 2001**

#### **GENERAL DESCRIPTION**

Starting Year	1930's
Organization Type	Municipal Transit Agency
Governing Body	City Council, City of Vallejo
Board Selection	Vallejo City Councilmembers
Contract Service	Blue & Gold Fleet (ferry), MV Transporation (paratransit)

#### **SERVICE AREA**

Square Miles	40	
Population	205,000	

Vallejo Transit's service area includes the City of Vallejo; Bartlink service between Solano Mall / Solano College (in Fairfield) and the El Cerrito del Norte BART station; Baylink ferry service between downtown Vallejo and the San Francisco Ferry Building; Demand Response "RunAbout" Service between Vallejo-Benicia and Vallejo Half Fare Taxi Program.

FARE STRUCTURE, FY 1999-	00				
Category	Bus Zone 1	Bus Zone 2	Bus Zone 3	Bus Zone 4	Ferry Transbay
Adult	\$1.25	\$3.00	\$4.00	\$4.50	\$9.00
Youth	\$1.00	\$2.75	\$3.75	\$4.25	\$4.50
Senior	\$0.60	\$1.50	\$2.00	\$2.00	\$4.50
Disabled	\$0.60	\$1.50	\$2.00	\$2.00	\$4.50
Transfer	FREE	FREE	FREE	FREE	FREE

PATRONAGE, FY 1999-00  Senior & Disabled Adult 12%  Free Transfers 11%  Youth & Student 18%	

SYSTEM CHARACTERISTICS				
Active fleet	52 motor buses			
	10 paratransit			
	3 ferries			
Total employees	183			
Routes	25			
local	15			
transbay*	4			
intercity	4			
ferry feeder *including ferry	2			

Hours of Operation	BUS
Monday - Friday	4:30 am - 11:00 pm
Saturday	5:30 am - 11:00 pm
Sunday	no service
	FERRY
Monday - Friday	6:00 am - 9:45 pm
Saturday	8:00 am - 9:45 pm
Sunday	8:00 am - 9:45 pm
	PARATRANSIT
Monday - Friday	7:00 am - 7:00 pm
Saturday	7:00 am - 7:00 pm
Sunday	no service

# INTER-OPERATOR COORDINATION

# **Inter-Operator Connections**

Napa Valley Transit BART
Fairfield-Suisun Transit AC Transit
Vallejo/Muni Transfer Benicia Transit

SOURCE:

FY 2002 Claim for Transportation Development Act and State Transit Assistant Funds

# **VALLEJO TRANSIT**

SYSTEM-WIDE BUDGET			1995-96	1996-97	1997-98	1998-99	1999-00
Operating Costs (000)							
Fixed Route Bus		Bcost	\$4,301	\$4,925	\$4,922	\$5,749	\$6,701
Ferry		Fcost	\$2,320	\$2,369	\$4,462	\$4,653	\$5,231
Paratransit*		Pcost	1,014	1,013	1,051	1,117	<u>1,183</u>
Total Costs			\$7,635	\$8,307	\$10,435	\$11,519	\$13,115
Operating Revenue (00)	0)						
Farebox:	Fixed Route Bus	Brev	\$1,954	\$2,169	\$2,304	\$2,743	\$3,249
	Ferry	F <i>rev</i>	\$1,384	\$1,491	\$2,255	\$2,902	\$3,772
	Paratransit*	P <i>rev</i>	242	211	200	210	195
Total Farebox Revenue			\$3,580	\$3,871	\$4,759	\$5,855	\$7,216
Non-Fare Revenue			46	238	41	33	17
Property Tax			0	0	0	0	C
County Sales Tax			0	0	0	0	C
TDA			2,221	2,097	3,439	2,864	3,045
STA			456	456	141	386	230
Federal Transit Grants			528	527	618	262	519
Other			804	1,118	1,478	1,754	1,236
Total Revenue			\$7,635	\$8,307	\$10,475	\$11,154	\$12,264
FIXED-ROUTE BUS PERFOR	PMANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data	MANGE		1333-30	1990-97	1997-90	1990-99	1333-00
Total Passengers (000)		Bpass	2,486	2,787	2,791	2,970	3,065
Revenue Vehicle Miles (0	000)	Brvm	2,082	2,041	2,189	2,786	2,973
Revenue Vehicle Hours (	000)	Brvh	105	107	112	124	127
Employee Equivalents (F	TE)	Ветр	88	88	93	98	115
Performance Concepts	·						
Cost Efficiency	(current \$)	Bcost/Brvh	\$40.96	\$45.92	\$43.79	\$46.34	\$52.74
Cost Efficiency	(constant FY96 \$)		\$40.96	\$44.65	\$41.46	\$42.31	\$46.14
Cost Effectiveness	(current \$)	Bcost/Bpass	\$1.73	\$1.77	\$1.76	\$1.94	\$2.19
Cost Effectiveness	(constant FY96 \$)	<u> </u>	\$1.73	\$1.72	\$1.67	\$1.77	\$1.91
Service Effectiveness		Bpass/Brvh	23.68	25.98	24.84	23.94	24.12
Service Effectiveness		Bpass/Brvm	1.19	1.37	1.28	1.07	1.03
Labor Efficiency (000)		Brvh/Bemp	1.19	1.22	1.21	1.27	1.10
Farebox Recovery		Brev/Bcost	45.4%	44.0%	46.8%	47.7%	48.5%
FERRY PERFORMANCE Operating Data			1995-96	1996-97	1997-98	1998-99	1999-00
Total Passengers (000)		F <i>pass</i>	257	270	545	636	736
Revenue Vehicle Miles (0	000)	Frvm	89	109	207	212	224
Revenue Vehicle Hours (	<u>,                                      </u>	Frvh	3	4	8	8	8
Employee Equivalents (F	,	Femp	22	24	38	38	38
	,		LL	2-1			
Performance Concepts							
Cost Efficiency	(current \$)	Fcost/Frvh	\$773.33	\$624.08	\$531.45	\$553.27	\$645.32
Cost Efficiency  Cost Effectiveness	(constant FY96 \$)	E 4/E	\$773.33	\$606.78	\$503.14	\$505.10	\$564.59
	(current \$)	Fcost/Fpass	\$9.03	\$8.78	\$8.18	\$7.32	\$7.11
Cost Effectiveness	(constant FY96 \$)		\$9.03	\$8.54	\$7.75	\$6.68	\$6.22
Service Effectiveness		Fpass/Frvh	85.67	71.06	64.94	75.57	90.79
Service Effectiveness		Fpass/Frvm	2.89	2.47	2.63	3.00	3.29
Labor Efficience (000)				0.40	0.00	0.00	0.21
Labor Efficiency (000)  Farebox Recovery		Frvh/Femp Frev/Fcost	0.14 59.7%	0.16 62.9%	0.22 50.5%	0.22 62.4%	0.21 72.1%

# **VALLEJO TRANSIT**

PARATRANSIT PERFORM	ANCE*		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)	)	Ppass	23	83	106	108	102
Revenue Vehicle Miles (000)		Prvm	418	432	424	459	485
Revenue Vehicle Hours (000)		Prvh	22	23	23	25	26
Employee Equivalents	(FTE)	Pemp	20	28	29	30	30
Performance Concept	ts						
Cost Efficiency	(current \$)	Pcost/Prvh	\$46.09	\$44.01	\$45.71	\$45.40	\$45.17
Cost Efficiency	(constant FY96 \$)		\$46.09	\$42.79	\$43.27	\$41.45	\$39.52
Cost Effectiveness	(current \$)	Pcost/Ppass	\$44.09	\$12.20	\$9.92	\$10.30	\$11.57
Cost Effectiveness	(constant FY96 \$)		\$44.09	\$11.86	\$9.39	\$9.40	\$10.12
Service Effectiveness		Ppass/Prvh	1.05	3.61	4.61	4.41	3.90
Service Effectiveness		Ppass/Prvm	0.06	0.19	0.25	0.24	0.21
Labor Efficiency (000)		Prvh/Pemp	1.10	0.82	0.79	0.82	0.87
Farebox Recovery		Prev/Pcost	23.9%	20.8%	19.0%	18.8%	16.5%

<sup>\*</sup>Vallejo Transit began offering paratransit service in August 1995, and includes both the RunAbout service and the Half Fare Taxi Program.

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601 Walter Avenue Pinole, CA 94564 (510) 724-3331

#### **INFORMATION CURRENT AS OF JULY 2001**

#### **GENERAL DESCRIPTION**

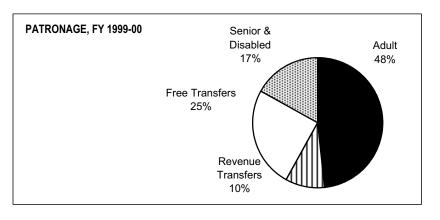
Starting Year	1978
Organization Type	Transit Authority
Governing Body	7-member Board of Directors
Board Selection	Appointed by City Councils and Board of Supervisors
Contract Service	MV Transportation

#### **SERVICE AREA**

Square Miles	38			
Population	59,700			

WestCAT's service area includes the cities of Hercules and Pinole, as well as the unincorporated areas of Port Costa, Crockett, Rodeo, Montalvin, Bayview, and Tara Hills.

FARE STRUCTURE, FY 1999-00				
Category	Single Fare Intercity Service			
Adult	\$1.00			
Youth (under 6)	FREE			
Student	\$1.00			
Senior/Disabled	\$0.35*			
Transfer	FREE			
Inter-Operator Transfer	\$0.25**			
* Senior/Disabled transfer is \$0.50 at the WestCAT Martinez Link ** Inter-Operator transfer is \$0.50 from BART				



# SYSTEM CHARACTERISTICS

Active fleet	31	motor	buses

12 demand response

**Total employees** 77

**Routes** 13

# **Hours of Operation**

Monday - Friday 4:45 am - 12:30 am 6:15 am - 12:15 am Saturday Sunday 7:40 am - 8:15 pm

# INTER-OPERATOR COORDINATION

#### **Inter-Operator Connections:**

**BART** 

**AC Transit** 

Vallejo Transit (BARTlink)

#### **Joint Fare Instruments and Transfers:**

**BART Plus Pass** 

**CCCTA Transfer** 

AC Transfer

#### SOURCE:

FY 2002 Claim for Transportation Development Act and State Transit Assistant Funds

# **WestCAT**

WestCAT SYSTEM-WIDE BUDGET			1995-96	1996-97	1997-98	1998-99	1999-00
Operating Costs (000)			1333-30	1330-31	1557-50	1330-33	1333-00
Fixed Route Bus		Bcost	\$949	\$1,296	\$1,399	\$3,167	\$3,519
Paratransit		Pcost	736	738	768	807	996
Total Costs			\$1,685	\$2,033	\$2,167	\$3,974	\$4,515
Operating Revenue (0	00)						
Farebox:	Fixed Route Bus	Brev	\$145	\$220	\$234	\$758	\$787
	Paratransit	Prev	74	71	66	62	58
Total Farebox Revenue	:		\$219	\$290	\$300	\$820	\$845
Non-Fare Revenue			26	22	27	51	47
Property Tax			0	0	0	0	0
County Sales Tax			50	248	216	211	312
TDA			1,376	1,482	1,602	1,668	2,043
STA			92	102	122	124	1,005
Federal Transit Grants			52	25	33	33	27
Other			0	0	106	1,299	596
Total Revenue			\$1,816	\$2,170	\$2,406	\$4,205	\$4,874
FIXED-ROUTE BUS PERFO	DRMANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data							
Total Passengers (000)		Bpass	313	420	439	1,197	1,290
Revenue Vehicle Miles	(000)	Brvm	296	503	529	1,117	1,152
Revenue Vehicle Hours	s (000)	Brvh	24	32	33	66	71
Employee Equivalents	(FTE)	Ветр	20	26	27	52	55
Performance Concept	ts						
Cost Efficiency	(current \$)	Bcost/Brvh	\$39.99	\$40.05	\$41.80	\$48.06	\$49.76
Cost Efficiency	(constant FY96 \$)		\$39.99	\$38.94	\$39.58	\$43.88	\$43.53
Cost Effectiveness	(current \$)	Bcost/Bpass	\$3.03	\$3.09	\$3.19	\$2.65	\$2.73
Cost Effectiveness	(constant FY96 \$)		\$3.03	\$3.00	\$3.02	\$2.42	\$2.39
Service Effectiveness		Bpass/Brvh	13.19	12.98	13.11	18.16	18.24
Service Effectiveness		Bpass/Brvm	1.06	0.83	0.83	1.07	1.12
Labor Efficiency (000)		Brvh/Bemp	1.19	1.24	1.24	1.27	1.29
Farebox Recovery		Brev/Bcost	15.3%	16.9%	16.7%	23.9%	22.3%
PARATRANSIT PERFORM	ANCE		1995-96	1996-97	1997-98	1998-99	1999-00
Operating Data  Total Passengers (000)	<u> </u>	Ppass	95	92	88	88	77
Revenue Vehicle Miles		Prvm	268	266	285	300	77 290
Revenue Vehicle Hours	· ,	Prvh	18	19	18	20	19
Employee Equivalents		Pemp	17	15	15	22	22
Performance Concept	ts	,					
Cost Efficiency	(current \$)	Pcost/Prvh	\$40.51	\$39.87	\$41.64	\$40.95	\$52.51
Cost Efficiency	(constant FY96 \$)		\$40.51	\$38.76	\$39.42	\$37.38	\$45.94
Cost Effectiveness	(current \$)	Pcost/Ppass	\$7.71	\$7.99	\$8.75	\$9.18	\$12.99
Cost Effectiveness	(constant FY96 \$)	,	\$7.71	\$7.77	\$8.28	\$8.38	\$11.36
Service Effectiveness	,	Ppass/Prvh	5.25	4.99	4.76	4.46	4.04
Service Effectiveness		Ppass/Prvm	0.36	0.35	0.31	0.29	0.26
Labor Efficiency (000)		Prvh/Pemp	1.07	1.23	1.23	0.90	0.86
Farebox Recovery		Prev/Pcost	10.0%	9.6%	8.6%	7.6%	5.8%

Definitions					
Fiscal Year (FY)	Reporting period for audited data (e.g., FY 1999-00 runs from July 1, 1998 to June 30, 1999).				
Operating Costs (by Mode)	Total expenses from operations, vehicle maintenance, non-vehicle maintenance, general administration, adjustments, direct costs for providing charter services, and all vehicle lease costs; excludes depreciation and amortization expenses.				
Operating Revenue					
Farebox (by mode)	Revenue from passenger fares (single fare and passes), including revenue earned directly, special transit fares (which may include funds paid as route guarantees by organizations rather than riders), and revenue derived from revenue sharing agreements with other services and/or operators.				
Non-Fare Revenue	Operating revenue derived from: schools for the provision of service exclusively to carry students directly to and from school, carrying all types of freight on passenger runs, operations closely associated with transportation operations, including station and vehicle concessions (vendors), advertising, and automotive vehicle ferriage, and advertising services.				
Property Tax	Operating revenue from property tax directly levied by the transit agency.				
County Sales Tax	Operating revenue from sales taxes directly levied by the transit agency or from sales tax contributed by other agencies.				
TDA (Transportation Development Act)	Operating revenue generated by a one-quarter of one percent sales tax on all retail sales in each county; used for transit, special transit for disabled persons, and pedestrian and bicycle purposes.				
STA (State Transportation Assistance	Operating revenue generated by state funding program for mass transit operations and capital projects.				
Federal Transit Grants	Operating revenue from FTA Section 5307 Grants and Section 5303 Planning Grants.				
Other	Operating revenue from charter service, city or county general funds, subsidy from other sectors of operation, the 3% Northern or Southern Bridge Group Reserves, feeder bus funds, AB 1107 funds, other federal, state, and local non-operator sources, and other operator sources.				
Total Passengers	Total of all adult, youth and student, senior and disabled, inter-operator paid transfer, and non-revenue boardings.				
Revenue Vehicle Hours	(Also referred to as "Vehicle Service Hours") The total number of hours that each transit vehicle is in revenue service, including layover time. The measure excludes hours consumed while traveling to and from storage facilties, and during other deadhead travel.				
Revenue Vehicle Miles	(Also referred to as "Vehicle Service Miles") The total number of miles that each transit vehicle is in revenue service. The measure excludes miles traveled to and from storage facilities, and other deadhead travel.				
Employee Equivalents	One full-time employee (FTE) equivalent equals 2,000 hours per year.				

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Ann Flemer

Deputy Director, Operations

Therese W. McMillan Deputy Director, Policy

Francis F. Chin General Counsel

#### STATISTICAL SUMMARY OF BAY AREA TRANSIT OPERATORS

#### Manager, Programming and Allocations

Dianne Steinhauser

#### **Statistical Summary Project Manager**

Ross McKeown

#### **Data Compilation and Design**

Matthew D. Kaczmarek

#### **Cover Design**

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